

# Community Resources



**Compiled for the UW-Madison Odyssey  
Students**

**By Tineisha Scott  
2004 Odyssey Graduate  
Updated Summer 2017**

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Hello Odyssey Students!

Congratulations on becoming a UW-Madison Odyssey Student. This is a journey you will never forget. During your journey you may encounter a lot of barriers to your success; therefore, we have decided to come up with a resource book just for you. I hope you find this book useful.

Please note that the Odyssey Project does not endorse any particular organization or service included in this booklet or guarantee that the information is still up to date. Please let us know if you find other important resources or notice that one of the resources listed is not available any more. If you have any comments or suggestions, please give them to Emily (email her at [emily.auerbach@wisc.edu](mailto:emily.auerbach@wisc.edu) or call her at 262-3733) so this book can be updated yearly. Together as a team we can make this book the most useful community resource guide in Dane County.

Sincerely,  
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24-Hour Crisis Services: 608-265-5600; select option 9.

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## **Abortion/Adoption & Pregnancy Services**

**Access Women's Center: 2701 E. Washington Ave.**

**(608) 241-8153**

**e-mail:** [accesswomenscenter@att.net](mailto:accesswomenscenter@att.net)

**website:** [www.accesswomenscenter.net](http://www.accesswomenscenter.net)

Free pregnancy testing, emotional/spiritual support, confidential advice, evangelism and Biblical counseling, counseling, information on alternatives to abortion; information on pregnancy and fetal development, postnatal care and parenting; clothing, formula, diapers and furnishings are available through the "Learn and Earn" Bible study program; referrals for adoptions, foster care, medical care, ultrasounds, and legal assistance; referrals for temporary shelter; information about STIs, post abortion counseling

**Care Net Pregnancy Center: 1350 MacArthur Rd**

**(608) 259-1605**

**e-mail:** [carenet@carenetdane.org](mailto:carenet@carenetdane.org)

**website:** [www.carenetdane.org](http://www.carenetdane.org)

Peer counseling and information regarding pregnancy options, WI MA/Badgercare information and applications, information on WIC, pregnancy tests, limited ultrasounds, STI/HIV testing and treatment, childbirth and parenting classes, practical ongoing support, and post abortion recovery services.

**Nurse-Family Partnership Program: 2705 E. Washington Ave**

**(608-266-4821)**

Provides free frequent public health nurse visits during pregnancy until baby is 2 years old for first time moms. Gives health assessment, assists in finding prenatal health care provider, free or low-cost health insurance, community services, helps with transportation to medical appointments, information on good nutrition during pregnancy, labor & delivery, infant care, feeding your baby, parenting, child development & safety, helps find shelter.

**Planned Parenthood: 2222 S Park #210 (Mon, Thurs 11am-7pm, Tues, Wed, Fri 9am-5pm, Sat 10am-2pm (608) 251-7000 or (608) 251-6546**

**3706 Orin Ave (608) 241-3767 (Mon-Fri 9am-5pm)**

**website:** [www.plannedparenthood.org](http://www.plannedparenthood.org)

Birth control education & services, emergency contraception, pap smears, gynecologist visits, cancer screening, cancer prevention procedures, preventive health exams, flu vaccine education, health education, help with quitting smoking, high blood pressure screening, STI/HIV testing & counseling, sexual health & safety education, and abortion services.

**Pregnancy Helpline:**

**1862 Beld St**

**(608) 222-0008**

**e-mail:** [info@pregnancyhelpline.net](mailto:info@pregnancyhelpline.net)

**website:** <http://www.pregnancyhelpline.net>

Counseling, referrals, and breast feeding coaching. **Sharing Center Services** –women and men may visit the Sharing Center one Saturday per month from 9 AM to 12 PM and receive maternity or children's clothing (up to 3T), diapers and formula. The sharing center is closed holiday weekends. **Share A Crib** –volunteers deliver and set up the crib for families, they also remove the crib from the family's home when no longer needed, allowing them to share it with other families in need. This service is available for a \$10 refundable fee. **Layette Program** –new moms are given and delivered a Layette filled with new items for the baby. These items include baby blankets, outfits, bottles, some books and toys, and miscellaneous items donated to the Helpline.

**The National Hispanic Family Helpline:**

**1-800-504-7081**

**website:** <http://latinbabyusa.com/pages/momsresources.php>

Free, confidential information about pregnancy for Hispanic women along with general health information. Telephones are answered M-F 9-6.

**Women's Medical Fund: (608) 256-8900 website:** <http://www.womensmedicalfund.org/>

Financial assistance for Wisconsin residents seeking funding for abortions.

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**Women's Care Center of Madison: 3711 Orin Rd** (608-241-8100)  
Mon, Tues, Fri 9am-5pm; Wed & Thurs 8am-6pm  
Walk-ins welcome

**Adoption Choice: 700 Rayovac Dr. Suite 115** 1-800-255-6305  
Provides 24 hour assistance and counseling for those considering adoption.

## **Adolescent & Children's Services:**

**After School Inc.:** (608) 276-9782

website: <http://www.wisconsinyouthcompany.org>

Program run through Wisconsin Youth Company, which coordinates before and after school programs, at various sites throughout Dane County. Summer camps are also offered for K-9<sup>th</sup> grade.

**Big Brothers, Big Sisters:** 2059 Atwood Ave (608) 661-5437

website: [www.bbbs.org/danecounty](http://www.bbbs.org/danecounty)

Volunteers are matched with children for up to two years for friendship and activities and to help children reach their full potential through professionally supported mentoring relationships. The ages of kids qualified for this program are 6-13 years old. If interested, a parent needs to call the above number and give information about the child.

**Birth to 3 Connections:** 2801 Coho St (608) 273-3232

Website: <http://ucpdane.org/our-programs/birth-to-3-connections>

Supports parents as they work toward positive development outcomes. Serves families living outside of the Madison school district, who have children 0- 3 with developmental delays and disabilities.

**Boys & Girls Club of Dane Cty:** 4619 Jenewein Rd (608) 257-2606 or (608) 204-9722  
2001 Taft St website: <http://www.bgcdc.org>

Offer after school, summer camp and other programs for children ages 7-17. After school for elementary aged children goes until 6 pm and for older youth until 8:30 pm. The program is virtually free: all they ask is for a \$10 application fee for the year. Large snacks are provided. For children ages 7 and 8, a copy of their birth certificate is needed along with the application and immunization records. Currently accepting Wisconsin daycare assistance for payment. Transportation back home is provided within 3 miles.

**Briarpatch:** 2720 Rimrock R 24- Hour Help Line: 1-800-798-1126  
Or (608) 245-2550

website: [www.briarpatch.org](http://www.briarpatch.org)

Email: [cedric.johnson@briarpatch.org](mailto:cedric.johnson@briarpatch.org)

Serves at-risk youth and families who are facing circumstances that threaten their future. We provide individual, group, and family counseling; mentoring; parent support groups; support services for homeless youth and young adults; temporary shelter for runaway and homeless youth; assistance for youth who are seeking employment; community service opportunities; court supervision; and a 24-hour help line that provides access to counseling/support whenever it is needed.

**Bridge Lake Point Waunona Neighborhood Center** (608) 441-6991  
1917 Lake Point Dr. Madison website: [blwcenter.org](http://blwcenter.org)

Offers the Los Ninos Primeros Program, which is a community-based school readiness program. Offers programs and workshops for children (3-5) and parents. Promotes academic development and helps children develop strong Spanish and English language skills.

**Capital Consortium:** (608) 242-7400

Childcare funding for families who meet certain guidelines. Call center hours are Monday-Friday 8AM-4PM.

**Children Come First - Community Partnership 1334 Dewey Ct (608) 250-6634**  
website: <http://community-partnerships.org>

Assists children and young adults (aged 18-30), with mental health and AODA needs, and their families, to be successful in the community and to reduce their risk of institutional placement, by creating and coordinating family-focused services that are flexible, strength-based and culturally relevant.

**Child Find Pre-kindergarten Developmental Screening: (608) 663-8471**  
Website: [www.studentservices.madison.k12.wi.us](http://www.studentservices.madison.k12.wi.us).

Free developmental screening for 3-5 year old children. Available to those who live in Madison School District. They have voicemail and you may be required to leave a message and wait for someone to get back to you.

**Children's Miracle Network: 1-800-428-5000 Local: (414) 266-6309**  
website: [www.cmnwi.org](http://www.cmnwi.org)

Provides assistive devices (special medical equipment for children) on a case by case basis.

**Community Coordinated Child Care of Dane County (4C's): (608) 271-9181**  
website: [www.4-c.org](http://www.4-c.org)

Provides a list of child care providers in area; trains and provides information on becoming a child care provider

**City of Madison Childcare Assistance Program: (608) 267-4996**  
E-Mail: [vdelmoral@cityofmadison.com](mailto:vdelmoral@cityofmadison.com)  
website: [www.cityofmadison.com/commserv](http://www.cityofmadison.com/commserv)

To be considered for this program, one must reside in the City of Madison and have been deemed ineligible for the Wisconsin Shares Childcare subsidy.

**Centers for Families: 2120 Fordem Ave. (608) 241-5150**  
website: <http://www.centerforfamilies.org/>

Programs include Respite Center, as well as three home visitation programs for parents of small children: Welcome Baby; Parents and Children Together; and the Neighborhood Parent Aid Program. They also offer early childhood education and parent support groups.

**F.A.S.T. (Families & Schools Together): (608) 663-2382**  
website: <http://www.familiesandschools.org/programs>

A multifamily group intervention program, offered at certain schools, designed to build protective factors for children (ages 3 to 14), to empower parents to be the primary prevention agents for their own children, and to build supportive parent-to-parent groups.

**Head Start – Dane County Parent Council: (608) 275-6740**  
website: <http://dpcinc.org/hs/main.html>

Comprehensive, child development and family support programs for children ages 0-5; must meet certain income guidelines. Three types of programs; 1) Part-Day (School Year, Free); 2) PLUS (Full Day/Full Year w/ childcare subsidy); 3) Home Base (9 month). Multiple sites throughout Dane County

**La Leche League: (608) 827-5530**  
website: <http://lllmadison.wordpress.com>

Offers education and support to mothers who want to breastfeed their children. Leave a message and a leader will get back to you.

**Nehemiah: 655 W Badger Rd (608) 257-2453**  
website: [info@nehemiah.org](mailto:info@nehemiah.org)

Offers culturally sensitive children and youth after school academic and enrichment programs, leadership development, and resource referral assistance for low income families. Also offers a program titled "Man Up" for formerly incarcerated individuals, which includes providing housing.



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**Neighborhood House: 29 S. Mills (608) 255-5337**  
e-mail: [info@neighborhoodhousemadison.org](mailto:info@neighborhoodhousemadison.org)  
website: <http://www.neighborhoodhousemadison.org/about.php>

Provides after school tutoring/mentoring and summer camp for youth. Holiday gift program & Thanksgiving meals program. Also offers social activities for adults with disabilities.

**The Office of Child Care and Family Resources (OCCFR) (608) 262-9715**  
website: [www.occfr.wisc.edu](http://www.occfr.wisc.edu)

Promotes the development and implementation of a coordinated child care and family support system on campus. The office oversees parent support and education services and administers financial assistance child care programs, such as the Child Care Tuition Assistance Program (CCTAP) for student parents.

**24 Hour Parental Stress Line: (608)241-2221**  
website: <http://www.canopycenter.org>

Line staffed from 8AM to 10 PM daily. Spanish speaking services are available.

**Project H.U.G.S., Inc. of Youth SOS Wisconsin: (608) 245-2550 ext. 104**

Individual case management services; Parent support groups which provide: Support, resources, speakers and discussion on topics of interest to parents/guardians and people who work with teens. Parents can feel free to share their concerns and get help with strategies, information, locations with services, and more. .No registration, no fees, all adults welcome. Spanish interpreter and childcare may be available. Please request at least 3 business days in advance. Please call for group times, locations, information.

**Respite Center: 2120 Fordem Ave (608) 244-5700**  
website: <http://www.centerforfamilies.org/Services/respite-center.aspx>

Provides respite and crisis child care 24 hours a day, 7 days a week, to families experiencing high levels of stress. To schedule an intake call Mon-Fri 9Am-5PM. Children stay an average of 4 to 16 hours in a single visit. Available for children ages birth to 14

**Safe Harbor Advocacy Center: 1457 E Washington Ave (608) 661-9787**  
website: <http://www.safeharborhelpskids.org>

Provides a safe and friendly place for a child to talk about what has happened to them, so that hopefully the child will be interviewed only once. Brings professionals together from all the agencies involved with a case, and the child talks to a highly trained interviewer. The statement is recorded, and if charges are filed, the recorded statement may be used in court in place of the child's testimony. The staff not only coordinate the video recorded forensic interviews, but also coordinate mental health services for children and families who have come to Safe Harbor. Children become clients by REFERRAL ONLY.

**The Rainbow Project, Inc.: 831 E Washington Ave (608) 255-7356**  
website: [www.therainbowproject.net](http://www.therainbowproject.net)

Serves families with young children, primarily ages 10 & under. Services provided include short & long-term counseling, prevention & early intervention services for children, adults, families, & the community.

**TNT (Today Not Tomorrow) Family Resource Center 8 Straubel Ct. (608) 770-9588**

The TNT Family Resource Center provides programming that reaches out and supports families so that positive changes in child management skills, understanding of normal development, and improved family functioning occurs. Drop-in, no appointment necessary.

**United Way Volunteer Center: (608) 246-4380**  
e-mail: [volctr@uwdc.org](mailto:volctr@uwdc.org)  
website: <https://www.unitedwaydanecounty.org/volunteer-center/>

Volunteer opportunities for youth and adults.

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**UW Madison Child Care Tuition Assistance Program: (608) 265-9123**

**website:** <http://www.occf.wisc.edu/cctapinfo.htm>

Provides financial assistance to income eligible UW-Madison student parents for their child care expenses at a licensed or accredited child care provider in Wisconsin. Applications must be made each semester. Funds are available on a first-come first-served basis, so early application is encouraged.

**Vision USA – The WI Project: 1-877-435-2020**

**website:** <http://woa-eyes.org/vision-usa-public>

Volunteer optometrists provide comprehensive eye care services to children ages 18 and under, who are from low income, working families and have no insurance which covers vision and eye health care.

**Waisman Resource Center: 1500 Highland Ave 1- 800-532-3321**

**website:** <http://www.waisman.wisc.edu/wrc/>

Provides free and confidential information and assistance in identifying and accessing resources for children, youth and adults with disabilities and/or special health care needs, their families and the professionals within their community. Families can learn more about services, resources, organizations and information specific to their questions and concerns.

**Wisconsin Early Autism Project (WEAP): 1210 Fourier Drive (608) 662-9327**

**website:** [www.wiautism.com](http://www.wiautism.com)

Wisconsin Early Autism Project (WEAP) provides individualized intervention treatment programs to young children diagnosed with autism spectrum disorder. WEAP has been setting the standard for autism treatment for over 20 years and has recently expanded services to include the first state licensed treatment preschool for children with autism.

**Wisconsin Family Ties: (608) 267-6888**

**website:** [www.wifamilyties.org](http://www.wifamilyties.org)

Statewide parent-run organization providing support, information, training, and advocacy for families of children and adolescents with mental, emotional, behavioral, and/or substance abuse disorders.

**Youth Resources of UCP: 2801 Coho (608) 273-3318**

**Website:** <http://ucpdane.org/our-programs/youth-resources>

Assists parents of developmentally disabled children in finding day care and after school care, that is inclusive

**UCP of Dane County**

<http://www.ucpdane.org/our-programs/youth-resources/teen-services/>

**Teenage After School Program**

This program supports families with a teenager who has a developmental disability. After school programming, including pick up from school, exploring in the Madison community, and drop off. Summer programs provides full-day or partial-day services.

**Sibshops (608-237-8502)**

This program is made for siblings of kids with disabilities. Created to support siblings in recreational and supportive activities between ages 7-12. Provides peer support for children to express feelings and gain life skills.

**Wisconsin Youth Company (608) 276-9898**

<http://www.wisconsinyouthcompany.org/programs/school-year/>

**All Day & Break Program**

Offers programs on non-school days, winter and spring break. Provides children with seasonal activities, special guests, and field trips. Snacks are provided. Registration is online.



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Wisconsin Youth Company also offers before & after school programs, drop-in hours, and world language programs. There are also available programs for the summer months. There are some fees; these may be waived.

### **The Child Care Tuition Assistance Program (CCTAP)**

[https://occf.wisc.edu/CCTAP\\_FAQ.htm](https://occf.wisc.edu/CCTAP_FAQ.htm)

This program can give financial support for UW-Madison students for the cost of child care. Online resource can estimate the amount of support one is eligible to receive. Funds up to 3 children per semester.

### **Kids Kare**

**(608) 233-7373**

<https://occf.wisc.edu/hourly.htm>

Hourly/Backup Care: Provides back up care during class, work, or meetings, when your regular provider is unavailable. Also offers limited short-term contracted care while families seek full-time caregivers.

Mildly Ill Care: Maxim Healthcare Services will be the new provider for in-home care for children that are too sick to attend their regular child care provider/ school. Submit a Kids Kare application to be eligible.

### **Access for Infants and Mothers (AIM)**

<https://occf.wisc.edu/aim.htm>

Provides access and financial assistance ensuring early childhood care and education for low-income student parents at UW-Madison. Application is online.

## **Building Inspectors:**

Investigate violations of building codes and issue repair orders, fines and authorize rent abatement, when appropriate.

**Fitchburg:**

**(608) 270-4240**

**Madison (City):**

**(608) 266-4551**

**Madison (Town):**

**(608) 210-7260**

**Monona:**

**(608) 222-2525**

**Stoughton:**

**(608) 873-7626**

**Sun Prairie:**

**(608) 825-1184**

## **Clothing:**

**Bethel Lutheran Church**

**312 Wisconsin Ave**

**(608) 257-3577**

Call to inquire on availability.

**Cambridge Resource Team**

**223 Jefferson St Ste. 1**

**(608) 423-1423**

Many items are available including furniture, clothing, appliances, cribs, and more. Call to determine if eligible.

**Community Action Coalition Clothing Center: 1717 N Stoughton**

**(608) 246-4730**

**website: [www.cacscw.org/dane-county.php](http://www.cacscw.org/dane-county.php)**

Provides free, seasonally appropriate clothing and books for men, women and children, along with clothing for work, school, and job interviews. Recipients are eligible for 1 bag of free clothing per person, per month. Hours are Tuesday-Thursday 10am-3pm. Identification (state ID, medical card, referral note from service provider) required for first visit. Coats for Kids program occurs in October and November and includes additional evening and weekend hours. Identification (social security card, insurance card, referral from other agency, photo ID, or medical card) is required for each person wanting a coat.



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**Suited for Success YWCA:**

**(608) 257-1436 Ext. 3**

Professional clothing provided (once every six months) for women who have upcoming job interviews or jobs already. Referral to the program by case manager or a representative from a participating agency or neighborhood center is required. Hours are Tuesdays 9am-12pm and Thursdays 2pm-5pm.

**The River Clothing Closet and Food Pantry**

**2201 Darwin Rd**

**(608) 442-8815**

**Waunakee Neighborhood Connection**

**208 South Century Ave**

**(608) 849-5740**

Free store for residents; clothing, toys, diapers, small appliances available.

**Community Centers:**

Services for neighborhood residents including computer classes, ESL, after school programming, food, events, and more!

**Atwood Community Center: 2425 Atwood Ave**

**(608) 241-1574**

**Badger Rock Neighborhood Center: 501 E. Badger Rd**

**(608) 960-4615**

Provides space for community gatherings; free monthly community dinner; Buyer's Club for fresh, organic fruits and vegetables; Phitness Plus, classes, year-round-gardens.

**Bayview Community Center: 601 Bayview**

**(608) 256-7808**

**East Madison Community Center: 8 Straubel Ct**

**(608) 249-0861**

website: [www.eastmadisoncc.org](http://www.eastmadisoncc.org)

**Fitchburg Community Center**

**5510 Lacy Rd**

**(608) 270-4200**

Hours: M-F 7:30am-4:30pm

Provides facilities for recreational activities, governmental meetings, civic meetings, and social events.

**Goodman Community Center**

**149 Waubesa St**

**(608) 241-1574**

Hours: Mon-Thurs 6am-9pm, Fri 6am-8pm, Sat & Sun 8:30am-6pm

Provides free lunches and activities for members of the communities. Hosts fundraisers for helping those in need; including Thanksgiving basket drives and Holiday gift drives.

**Joining Forces for Families (use site in your neighborhood):**

Emergency problem solving, job seeking, health care resources, advocacy, and more.

**Allied:**

**(608) 273-6342**

**Badger/Magnolia:**

**(608) 261-9764**

**Leopold/Post Rd**

**(608) 273-6953**

**Deforest:**

**(608) 846-9603**

**Middleton/Madison Westside/Cross Plains:**

**(608) 273-6623**

**Oregon/Belleville/McFarland:**

**(608) 835-4188**

**Southwest Resource Center:**

**(608) 273-6676**

**Stoughton/Cambridge/Deerfield:**

**(608) 873-2180**

**Sun Prairie/Marshall:**

**(608) 825-3225**

**Truax/Sherman:**

**(608) 240-2045**

**Vera Court:**

**(608) 241-4849**

**Verona:**

**(608) 848-2108**

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**Wexford Ridge:** (608) 848-2108/575-1064  
**White Horse:** (608) 240-2045/246-2967

**Kennedy Heights Community Center**      **199 Kennedy Hts**      **(608) 244-0767**  
Provides many programs and services including: Early Childhood Program, After school program, COMETS program, MERIT program, Girls Inc, Boys Group, adult computer classes, Food Pantry, and Adult Resources Program.

**Lussier Community Center**      **55 S. Gammon Rd**      **(608) 833-4979**

**Madison Senior Center**      **330 W. Mifflin St**      **(608) 266-6581**

**Monona Community Center**      **1011 Nichols Rd**      **(608) 222-4167**  
Offers various classes for community.

**Neighborhood House: 29 S Mills St**      **(608) 255-5337**

**Warner Park Community Center**      **1625 Northport Dr**      **(608) 266-4711**  
Hours: MWF 8am-10pm, TR 6am-10pm, Sat 8am-8pm, Sun 11am-6pm  
Provides recreational, educational, and cultural programs and events for community members. Open gymnasium, exercise room, and game room available. Programs for children also available.

## **Community Services:**

**AIDS Network**      **600 Williamson St**      **(608) 252-6540**  
website: [www.aidsnetwork.org](http://www.aidsnetwork.org)

Case management services for people living with HIV/AIDS and their family; support and legal services; education. Voicemail after hours. Habla Espanol. For more information visit

**AIDS Resource Center**      **121 S Pinckney Suite 320**      **(608) 258-9103**  
website: <http://arcw.org>

Provides various services for people living with HIV/AIDS, including medical care, mental health therapy, a pharmacy, case management, food pantry, legal services, HIV/STI prevention services, and a needle exchange program.

**ARC Community Services Inc**      **2001 West Beltline Highway Ste. 102**      **(608) 278-2300**

Private, non-profit agency providing innovative, women responsive, family focused, community based services to women and their children/families. Fosters healthy family functioning and aims to end cycle of family violence and out-of-home placements of young children. Programs include: ARC Home- a 3 month residential program for transition from incarceration, RESPECT- provides safe place and advocacy for those leaving prostitution, ARC Center- women's alcohol and drug abuse day treatment program with childcare, ARC- Maternal & Infant Program – providing a safe place for expecting mothers to gain skills, and more.

**Catholic Charities of Madison:**      **(608) 826-8010**  
website: [www.ccmadison.org](http://www.ccmadison.org)

Information and referral; pregnancy, foster care and adoption services; family counseling; aging services; AODA services; mobile food pantry.

**Centro Hispano:**      **810 W Badger Rd**      **(608) 255-3018**  
website: [www.centrohispanomadison.org](http://www.centrohispanomadison.org)

Housing and job assistance; translation services; transportation; advocacy; educational programs; ESL classes

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**Children's Hospital of WI- Madison Comm. Services 1716 Fordem Ave (608) 221-3511**

Hours: M-F 830am-5pm & evenings by appointment

At this location the services offered are:

Child & Family counseling- work with children and their families to address problems and strengthen family ties.

KinderReady- program for parents to promote their children's healthy development to prepare them for school.

Services available in English & Spanish.

Treatment Foster Care- home based care for children and adolescents with significant emotional, behavioral, physical, or medical challenges.

Respite Care- temporary child care that provides foster parents a break from their parenting responsibilities

Family Finding- locates biological family members for children in out-of-home care.

Special Needs Adoption- connect children who have been separated from their biological families and who may have experienced abuse or neglect, with families who can provide love, support, and stability.

**Community Action Coalition: 1717 N Stoughton (608) 246-4730 Ext. 230**

website: [www.cacscw.org](http://www.cacscw.org)

The CAC Telecommunications Assistance Program (TAP) helps low-income individuals to maintain basic telephone, cell phone and internet service. The CAC also help with various areas such as, clothing, food, utilities, and more.

**Comprehensive Community Services: (608) 266-2717**

website: <https://www.dhs.wisconsin.gov/ccs/consumers.htm>

Program available to people of all ages living with a mental illness or substance use disorder, or dual diagnosis.

Services can include: case management, communication skills training, employment related skill training, medication management, recovery education, therapy, and physical health and monitoring.

**Domestic Abuse Intervention Services (DAIS): 2102 Fordem Ave (608) 251-1237**

**24 Hour Crisis Line: (608) 251-4445**

website: [www.abuseintervention.org](http://www.abuseintervention.org)

Counseling services; emergency shelter; legal information and accompaniment to court proceedings; safety planning; referrals to support groups; information on domestic abuse, information on the affects of domestic violence on children. Offers services to people who have left an abusive relationship as well as people who are currently in an abusive relationship. Serves female and male victims of domestic violence.

**Jewish Social Services: 6434 Enterprise Ln (608) 278-1808**

website: <http://jssmadison.org>

Offers case management, advocacy, group programs, resettlement services and senior services. Open M-F 8am-5pm. Also offers information regarding citizenship, for those preparing for naturalization to become U.S. citizens.

**Bridge Lake Point Waunona Neighborhood Center (608) 441-6991**

**1917 Lake Point Dr. Madison**

website: [blwcenter.org](http://blwcenter.org)

Latino Family Resources Center: Provides support and info to primarily Spanish speaking families dealing with housing, education, and employment issues. Includes bilingual staff.

**Lutheran Social Services: 6314 Odana Rd (608) 277-0610**

website: [www.lsswis.org](http://www.lsswis.org)

Outpatient mental health services; adoption and birth parenting services.

**Madison Urban Ministry: 2300 S Park St (608) 256-0906**

website: <http://www.emum.org>

Faith communities who engage in social justice advocacy. Open M-F 9am-5pm, evening hours by appointment. Volunteer information sessions are held the first Monday of every month at 5:30 pm.

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**Middleton Outreach Ministry:**      **3502 Parmenter St**      **(608) 836-7338**  
e-mail: [info@momhelps.org](mailto:info@momhelps.org)  
website: [www.momhelps.org](http://www.momhelps.org)

Food Pantry; clothing; furniture; emergency financial help for residents living on the west side of Madison, Middleton, and Cross Plains.

**Outreach:**      **600 Williamson St.**      **(608) 255-8582**  
website: [www.outreachinc.com](http://www.outreachinc.com)

Advocacy; peer counseling, groups safe space, and services for LGBTQ community. The Speakers Bureau includes trained volunteers that speak about LGBTQ issues within the community.

**Project Respect – ARC Community Svcs:**      **(608) 283-6435**

Counseling and case management for women who are involved in prostitution or who have had a history of prostitution. Appointment hours can be arranged to meet individual needs and schedules. Self-referrals and referrals from human service agencies, law enforcement, departments of corrections and others are welcomed. Individual service plans are developed with each woman to meet her needs. Individualized goals for each woman may include: successful family reintegration with children, finding employment or other lawful source of income, securing safe/affordable housing, accessing substance abuse treatment and/or mental health counseling.

**Rape Crisis Center:**      **2801 Coho St, Suite 301**      **(608) 251-5126**  
**24 Hour Helpline:**      **(608) 251-7273**  
**Linea de Ayuda:**      **(608) 258-2567**

website: [www.danecountyrc.org](http://www.danecountyrc.org)

Provides free services to the survivors (and their family and friends) of all forms of sexual violence, including recent sexual assault, past sexual assault, incest (past or present), sexual harassment, and sexual exploitation. These include crisis intervention and support (24 hour helpline and on-call advocate/counselors), short-term counseling, support groups, medical/legal advocacy and accompaniment, community education, and Chimera Self-Defense Designed for Women. RCC serves women, children, and men.

**UNIDOS Against Domestic Violence:**      **2875 Fish Hatchery Rd.**      **(608) 256-9195**

website: <http://unidosagainstdv.org>

Provide bridge to a safe environment through assessment, direct support, referral, education, training and collaboration to break the cycle of domestic violence in Latino communities, one family at a time.

**Urban League of Greater Madison:**      **2222 S Park St**      **(608) 729-1200**  
website: <http://ulgm.org>

Educational and supportive service; mentoring; tutoring; multicultural training; employment programs and service; housing programs and service. Open M-F 9am-5pm.

## **Consumer Protection Agencies:**

**Better Business Bureau:**      **1-800-273-1002**  
website: [www.bbb.org](http://www.bbb.org)

Funded by business, not a gov't entity; Call to report or get information on businesses and their practices.

**Dept. of Agriculture, Trade and Consumer Protection:**      **1-800-422-7128**  
website: [www.datcp.state.wi.us](http://www.datcp.state.wi.us)

State gov't agency that accepts general consumer complaints (auto, cable, fraud, investment opportunities, landlord/tenant, satellite, sweepstakes, telephone, telemarketing, travel scams, unfair sales practices)

**Dept. of Financial Institutions:**      **1-800-452-3328**  
website: <http://www.wdfi.org>

State gov't agency that accepts complaints regarding financial services (specifically banks, credit unions, credit cards, debt adjustment loans, debt collection agencies, and investments)



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**Dept. of Safety & Professional Services:**

**1-877-617-1565**

website: <http://dsps.wi.gov>

State gov't agency that accepts complaints regarding solicitation and registration of charities, as well as concerns regarding licensed professionals

**Dept. of Justice Consumer Protection Hotline:**

**1-800-998-0700**

website: <http://www.doj.state.wi.us/dls/consumer-protection/how-file-complaint>

State gov't agency that accepts complaints or concerns about mortgage servicing. Primarily litigates cases referred by other state agencies. If you have questions about a case or you believe you may have information or a complete related to a case handled by DOJ, then you would contact the hotline.

**Dept of Transportation:**

**(608) 266-1425**

website: <http://www.dot.wisconsin.gov>

State gov't agency that accepts complaints regarding car buying and selling, car dealerships, and the WI Lemon Law's.

**Office of the Commissioner of Insurance:**

**1-800-236-8517**

website: <http://oci.wi.gov>

State gov't agency that accepts complaints regarding insurance companies and insurance policies

**Office of Privacy Protection:**

**1-800-422-7128**

website: [http://datcp.wi.gov/Consumer/Office\\_of\\_Privacy\\_Protection](http://datcp.wi.gov/Consumer/Office_of_Privacy_Protection)

State gov't agency that accepts complaints regarding identity theft

**Public Service Commission:**

**1-800-225-7729**

website: <http://psc.wi.gov>

State gov't agency that accepts complaints regarding public utility companies

**Credit Counseling:**

**Annual Credit Report Request Service:**

**1-877-322-8228**

website: [www.annualcreditreport.com](http://www.annualcreditreport.com)

Any US resident can receive one free credit report from each of the nationwide credit reporting agencies each year. These companies have set up one central website, toll free number and mailing address through which you can order your free annual report.

**Aurora Family Service:**

**(414) 482-8801**

website: [www.creditcounselingwi.org](http://www.creditcounselingwi.org)

**Catholic Charities of the Diocese:**

**(888) 654-5294**

website: [www.cclse.org](http://www.cclse.org)

**Equifax:**

**1-800-685-1111**

website: [www.equifax.com](http://www.equifax.com)

Credit reporting agency.

**Experian:**

**1-888-397-3742**

website: [www.experian.com](http://www.experian.com)

Credit reporting agency.

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**Family Service Madison:** **128 E Olin Ave** **(608) 252-1320**

Hours: M-Th 8am-6pm Fri 8am-12pm  
Provides free credit counseling to those in need- also provides other services.

**Family Services of Southern Wisconsin and Northern Illinois:** **(608) 365-1244**  
website: [www.ccsbeloit.org](http://www.ccsbeloit.org)

**Financial Information & Service Center Inc:** **(920) 886-1000**  
website: [www.fisc-cccs.org](http://www.fisc-cccs.org)

**TransUnion:** **1-800-888-4213**  
website: [www.transunion.com](http://www.transunion.com)

Credit reporting agency.

**GreenPath:** **725 Heartland #101** **1-866-476-7284**  
Offers free debt counseling; Specializes in helping people eliminate credit card debt. Also assist people with student loan debt, help homeowners avoid foreclosure, provide reverse mortgage counseling to seniors, help people manage their credit score, and provide bankruptcy counseling and education for debtors filing for bankruptcy. Financial education and a wide variety of financial education tools and resources are offered.

**Pioneer Credit Counseling** **1-800-254-4100**  
Offers credit counseling and a debt management services. Offers classes and individual help. Also assists with completing housing applications.

## **Dental:**

**Access Community Health Center:** **2202 South Park St.** **(608) 443-5482**  
**3434 E. Washington Ave**  
website: <http://www.accesscommunityhealthcenters.org>

Access Community Health Centers (ACHC) is a private, non-profit community based clinic with locations on the South and East sides of Madison. ACHC provides both medical and dental services. They are accepting children on a limited basis through the **Celebrate Smiles** program – dental care is provided right at the school for children 4K – 5<sup>th</sup> grade. Patients Accepted: Children and adults who are uninsured (sliding fee scale), insured, or on Medical assistance/ badgercare.

**ARCW Dental Clinic:** **600 Williamson St. Suite H** **(608) 252-6540**

Patients Accepted: HIV positive clients only

**AIDS Network:** **(608) 252-6540**

The program provides dental care at the clinic for HIV-positive individuals.

**Celebrate Smiles** **(608) 852-2781**

Patients Accepted: Children; grades 4k-5  
No cost for screening or dental treatment if child has no dental insurance.  
Medicaid/BadgerCare accepted

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**Children's Dental Center of Madison**      **5116 American Family Dr**      **(608) 825-7500**  
**7001 Old Sauk Rd #200**      **(608) 833-6545**  
**5544 E Cheryl Prkwy**      **(608) 288-1543**

Accepts new patients 6 years of age and younger. To become a new patient call the clinic. The wait time for an initial appointment may be several months.

**Familia Dental**      **3003 E. Washington Ave**      **(608) 244-8050**

Patients accepted: children and adults who are uninsured, insured, or on Medical Assistance  
-Cleanings, exams, x-rays, fillings, root canals, sealants, crowns, extractions, dentures, bridges, gum disease care, oral surgery offered

**Madison College Dental Hygiene Clinic**      **1705 Hoffman Street Rm 151**      **(608) 258-2400**  
website: <http://madisoncollege.edu/dental-hygiene-clinic>

A teaching institution where dental hygiene students perform oral prophylaxis (cleaning) and other dental services such as x-rays, study models, topical fluoride treatments, sealants and oral hygiene instruction. These services are available to all students of the college and the community for a small fee. The Clinic takes appointments on Mondays, Wednesdays and Fridays. For information you can call between the hours of 8AM and 3:30PM. The service cannot be construed as a complete dental and oral examination. The interpretation of x-rays and the diagnosis of dental defects are not the purpose of this clinic, but the information obtained by the dental hygiene student is available to the patient's dentist upon request. A dentist makes the proper interpretation of any diagnostic material as required by state law.

**Madison Dental Initiative**      **630 E. Washington Ave**      **(608) 665-2752**

Patients Accepted: Children, families and adults who are homeless and/or on low-income  
Badgercare/Medicaid insurance accepted and sliding fee pay schedule for eligible uninsured individuals  
Preventative and restorative AND emergency dental services

**Max Pohle Dental Clinic**      **202 S Park St**      **(608) 443-5482**  
website: <http://www.meriter.com/clinics/dental-clinic>

Comprehensive dental care to all with a focus on those with medical conditions that give them unique dental needs; accepts MA; payment plans an option; initial payment is required. If a new patient is 4-12 years of age call on the 3<sup>rd</sup> Thursday of the month between the hours of 12:30pm and 2pm. Calls are answered in the order they are received. If you don't get an appointment that month repeat the process the next month. If a new patient is 13 or older call during normal business hours and give the receptionist your information to be entered into the monthly drawing. If you do not receive a call back with an appointment repeat the process the following month. Open M-F 8am-4pm.

**Wisconsin Dental Association Foundation Donated Dental Services Program**  
**(866) 812-9840**

Patients Accepted: WI residents with limited income due to permanent disability, chronic illness, or advanced age (65+)

## **Disability Resources:**

### **Access to Independence**

**3810 Milwaukee St**

**(608) 242-8484**

website: <http://www.accesstoind.org>

Consumer controlled Independent Living Center that provides an array of services to people of all ages with all types of disabilities in Dane, Columbia, Green, and Dodge counties in south-central Wisconsin. Core services include information and referrals, peer support, advocacy, and independent living skills training.

### **Advanced Employment, Inc.**

**6515 Watts Rd**

**(608) 833-7170**

website: <http://advemp.org>

Provides supported employment services to adults with developmental and physical disabilities. Services include assessment, job development & placement, job coaching and job retention. Mission is to place individuals in community-based jobs that take into account personal strengths and preferences. Role is to provide the level of training and support each individual requires to attain success in the community.

### **ADRC of Dane County**

**2865 N Sherman Ave**

**(608) 240-7400**

Hours: M-F 745am-430pm

Provides information about resources and support for aging or living with a disability to older adults, people with disabilities and their families. Also can help give long-term care options and apply for public benefits. Also offers high school transition program, elder benefit specialist program, and benefits counseling.

### **Autism Society of Wisconsin**

**1+ (920) 553-0278**

Provides support, referral, and information to the autism community in WI. Sponsors annual conference, quarterly newsletter, and information about support groups statewide.

### **Children & Adults with Attention Deficit/Hyperactivity Disorder (CHADD)**

**(800) 233-4050**

Website: [www.chadd.org](http://www.chadd.org)

Provides general information and education regarding ADD/ADHA. Can connect with support groups and various other resources for those in need.

### **Community Living Alliance**

**1414 MacArthur Rd**

**(608) 242-8335**

website: <http://clanet.org>

Offers various programs including CIP/COP Service Coordination, Medical Assistance Personal Care (MAPC), and Contracted Personal Care Services through Managed Care Organizations. CLA also provide services through CLA Care Solutions, a program for individuals who are interested in purchasing services privately. Depending on the program, services offered may include: personal care (bathing, grooming, dressing, bathroom assistance), housekeeping, meal preparation, grocery shopping, errands, chores, medication reminders, and case management.

### **Dane County Caregiver Program**

**2865 Sherman Ave.**

**(608) 261-5679**

Connects caregivers to supportive resources, case management, support group and workshops on care giving skills and self care. Also offers grants. Provides these resources for grandparents caring for their grandchildren ages 0-18, as well as caregivers of anyone with Alzheimer's, caregivers of the elderly and caregivers of the disabled.

### **Disability Rights Wisconsin:**

**16 N Carroll St Ste.**

**(608) 267-0214**

website: [www.disabilityrightswi.org](http://www.disabilityrightswi.org)

Provides protection and advocacy for people with disabilities

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**FACETS (Wisconsin Family Assistance Center for Education, Training, and Support)**  
**(414) 374-4645**

**Website:** [www.WiFACETS.org](http://www.WiFACETS.org)

Provides individual assistance to parents of children receiving special education service: advocacy, information & referral, workshops, support groups, and parent leadership development.

**Katie Beckett Program**

**1+ (800) 362-3002**

Medical Assistance program offering an M.A. card to certain children under age 19 with chronic illness or disabilities who reside with their families.

**Learning Disabilities Association of Wisconsin**

**(414) 299-9002**

**Website:** [www.ldawisconsin.com](http://www.ldawisconsin.com)

Non-profit with national affiliation, volunteer-run membership organization supplying information and referrals on learning disabilities.

**McBurney Disability Resource Center 702 W Johnson**

**(608) 265-2742**

**website:** <http://www.mcburney.wisc.edu>

Provides academic support services; counseling; information and referral services to UW-Madison students with previously documented and diagnosed disabilities.

**Movin' Out Inc.**

**600 Williamson St**

**(608) 251-4446**

**website:** <http://movin-out.org>

Information; assistance; housing counseling and GAP financing for home purchase or rehab to Wisconsin households with a member who has a permanent disability.

**National Alliance for the Mentally Ill of Wisconsin**

**4233 W. Beltline Hwy**

**1+ (800) 236-2988**

**Website:** [www.namiwisconsin.org](http://www.namiwisconsin.org)

Helpline for information and referral (also available in Spanish), affiliates groups throughout the State. Focuses on families with adult children. Some support groups available. Advocacy available.

**Options in Community Living**

**22 N 2<sup>nd</sup> St**

**(608) 249-1585**

**website:** <http://www.optionsmadison.com>

Provides support to adults with developmental disabilities. Assists in finding and keeping a home of one's own.

**United Cerebral Palsy of Greater Dane County**

**2801 Coho St**

**(608) 273-4434**

**website:** <http://ucpdane.org>

Offers comprehensive services to adults and children through five different programs: Adult Supportive Services, Birth to 3 Connections, Community Outreach, Respite Care, and Youth Resources; To access many of these services, a Dane County Human Services worker must be assigned to the individual or family or the individual must have a case worker through Family Support and Resource Center

**WI Council of the Blind and Visually Impaired**

**1-800-783-5213**

**website:** [www.wcblind.org](http://www.wcblind.org)

Offers a wide variety of services to individuals with visual impairments; Services include low vision services, vision rehabilitation services, orientation and mobility services, and technology services

**Wisconsin Special Education Mediation System**

**1+ (800) 298-3857**

This program provides support in the mediation process when there are differences between what the parent wants in an IEP and what the school wants.

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**Wisconsin Statewide Parent-Educator Initiative (WSPEI)** (877) 844-4925  
Website: [Dpi.wi.gov/sped/parent.html](http://Dpi.wi.gov/sped/parent.html)  
Supports families and schools in building positive partnerships to enhance student learning. Training and materials for parents and educators related to special education.

**Yahara House** 802 E Gorham (608) 280-4700  
A day treatment program/club house model, for individuals with severe and persistent mental illness.

## **Education:**

*See websites for more information, including available majors.*

**Cardinal Stritch University:** 1-800-347-8822  
website: [www.stritch.edu](http://www.stritch.edu)

**Concordia University:** (608) 277-7900 or 1-800-859-4872  
website: [www.cuw.edu](http://www.cuw.edu)

**Edgewood College:** 1-800-444-4861  
website: <http://www.edgewood.edu>

**Herzing College of Technology:** (608) 249-6611  
website: [www.herzing.edu/madison](http://www.herzing.edu/madison)

**Lakeland College:** 1-800-569-2166  
website: [www.lakeland.edu](http://www.lakeland.edu)

**Madison College** (608) 246-6100 or 1-800-322-6282  
website: [www.madisoncollege.edu](http://www.madisoncollege.edu)

**GUTS- Greater University Tutoring Services** 333 East Campus Mall  
website: <http://guts.wisc.edu/>  
Provides drop-in tutoring at UW-Madison libraries for students. Also provides Academic Match option, grouping students taking the same courses; Conversational English and Foreign Language Learners- helping students who are not native English speakers to better their English skills.

**Madison Area Literacy Council** 1118 S Park St (608) 244-3911  
website: <http://madisonarealiteracy.org>  
Provides trained volunteers who tutor English and Non-English speaking adults in reading, speaking, and writing English.

**Non-Traditional Trade Opportunities for Women** (608) 246-5285  
website: <http://madisoncollege.edu/women-trades-and-technology>  
A free program offered by Madison College and the Job Center (through the Employment and Training Association) to help women explore non-traditional careers for women.

**Omega School** 835 W Badger Rd (608) 256-4650  
e-mail: [oscarmireles@yahoo.com](mailto:oscarmireles@yahoo.com)  
website: <http://omegaschool.org>

Assists with preparation for GED/HSED testing.



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### **Operation Fresh Start**

**1925 Winnebago St**

**(608) 244-4721**

**website:** [www.operationfreshstart.org](http://www.operationfreshstart.org)

Provides at-risk Dane County youths with 35-hour per week education, work training, and placement services. The youths build houses for low income families.

### **SLSS- Study & Learning Skills Service**

**website:** <https://mcburney.wisc.edu/services/slss.php>

Assists McBurney disability students in 'learning how to learn'. Assists in note-taking, time management, exam preparation. Offers individual advising sessions, workshops, and distribution of literature.

### **Software Training for Students**

**(608) 265-6699**

**website:** [sts.doit.wisc.edu](http://sts.doit.wisc.edu)

Software Training for Students offers free computer training to registered UW-Madison students. These courses help students stay up-to-date with continuous software updates and also introduce them to new programs. There are online and student led courses at various locations on campus.

### **University of Wisconsin-Madison**

**(608) 263-6960**

**website:** <http://continuingstudies.wisc.edu/advising>

ACSSS (Adult Career and Student Special Services) is the first stop at UW for non-traditional students seeking advising on educational and career plans.

### **Upper Iowa University**

**(608) 278-0350**

**website:** [www.uiu.edu](http://www.uiu.edu)

### **The Writing Center: UW-Madison**

**6171 Helen C. White Hall**

**(608) 263-1992**

**website:** [www.writing.wisc.edu](http://www.writing.wisc.edu)

The Writing Center is a valuable service that offers assistance to students of any classification. Services include assistance with course papers, group reports, presentations, theses, tips for taking essay exams, resumes and cover letters. Students can obtain assistance in individual appointments or through the numerous courses offered by the Writing Center. They also offer many online resources about stages of the writing process, writing styles, formats, grammar and punctuation and more. During the fall and spring semesters, students can also ask questions via email and access services at satellite locations in Madison-area libraries.

### **Wisconsin Dept. Of Public Instruction: Alternative Education**

**(608) 267-1062**

Works with school districts to develop programs that help all students be successful. Can range from early intervention for at-risk learners to students who have lost their way entirely. Can assist in the GED & HSED process.

## **Elder Services:**

### **AARP**

**Website:** [www.aarp.org](http://www.aarp.org)

Nonprofit, nonpartisan organization that helps people aged 50 and older improve the quality of their lives. Aims to strengthen communities and fights for health care, employment, and income security. Also provides protection from financial abuse. Membership gives many benefits and events in the area.

### **Adult Protective Services**

**(608) 261-9933**

Call to report suspected/actual neglect or abuse of an adult.

### **Area Agency on Aging**

**(608) 261-9930**

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**City of Madison Senior Center**

**(608) 266-6581**

**Website:** [seniorcenter@cityofmadison.com](mailto:seniorcenter@cityofmadison.com)

Works to involve older adults in their community, as leaders, teachers, and learners. Promotes successful aging through programs such as: computer classes, gentle exercise, health & wellness courses, Meet the Author series, movie matinees, support groups, and weekly dances. Open membership to anyone 55 years or older.

**Coalition of Wisconsin Aging Groups**

**(608) 224-0606**

Legal assistance for people over 60 years of age.

**Colonial Club**

**(608) 837-4611**

**website:** [www.colonialclub.org](http://www.colonialclub.org)

Senior activity center.

**Community Options Program**

**1202 Northport Dr**

**(608) 242-6418**

**Website:** <https://www.dhs.wisconsin.gov/cop/contacts.htm>

Provides cost-effective alternative to expensive care in institutions and nursing homes. Elderly with serious long-term disabilities receive funds and assistance to find services. Services include: home modification, respite care, adaptive equipment, financial counseling, communication aids, home health care, and housekeeping.

**Dane County Caregiver Program:**

**2865 Sherman Ave.**

**(608) 261-5679**

Connects caregivers to supportive resources, case management, support group and workshops on care giving skills and self care. Also offers grants. Provides these resources for grandparents caring for their grandchildren ages 0-18, as well as caregivers of anyone with Alzheimer's, caregivers of the elderly and caregivers of the disabled.

**East Madison/Monona Coalition of Aging**

**(608) 223-3100**

Helps older adults live independently in their own homes. Offers volunteer home chore services, adult day services, group meals, social/educational programs, and health screening.

**Independent Living**

**(608) 274-7900**

Serve seniors and adults with disabilities through three areas: in-home services, home health care, and senior living communities. Encourage and supports furthering independence. Programs include: Meals on Wheels, Caregiver Respite, Financial Management and Counseling, Home Safety Modification, and Housekeeping.

**Madison Senior Center**

**(608) 266-6581**

Services and programming for senior adults. Open M-F 8:30am-4:00pm.

**North/Eastside Senior Coalition**

**(608) 243-5252**

Programs, advocacy, and resources for senior adults.

**SeniorNet**

**Website:** [www.seniornet.org](http://www.seniornet.org)

Provides older adults education for and access to computer technologies, to enhance knowledge and quality of life. Teaches elderly computer skills.

**South Madison Coalition**

**(608) 251-8405**

Programs, advocacy, and resources for senior adults.

**Stoughton Area Senior Center:**

**(608) 873-8585**

Provides programs, services, and volunteer opportunities for the enrichment of the lives of older adults and their families.

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**West Madison Senior Coalition**

**(608) 238-7368**

Empower and assist older adults to remain independent.

**Wisconsin Senior Employment Program (WISE)**

**1819 Aberg Ave Suite C**

**(608) 242-4897**

Employment training program for low-income, unemployed individuals aged 55 years and older. Provides subsidized, part-time work experience for a limited time through community service to obtain skills for employment.

**Employment and Training Services:**

**Advanced Employment, Inc.: 6515 Watts Rd**

**(608) 833-7170**

**website: <http://advemp.org>**

Provides supported employment services to adults with developmental and physical disabilities. Services include assessment, job development & placement, job coaching and job retention. Mission is to place individuals in community-based jobs that take into account personal strengths and preferences. Role is to provide the level of training and support each individual requires to attain success in the community.

**Centro Hispano: 810 W Badger Rd**

**(608) 255-3018**

**website: [www.centrohispanomadison.org](http://www.centrohispanomadison.org)**

Bilingual help with resumes, interview skills, and job training for the Latino community

**City of Madison Human Resources:**

**(608) 266-6500**

Job line for City of Madison opportunities. Automated line. For a non-automated line call 266-4615. Open M-F 8am-4:30pm. The City of Madison no longer accepts paper job applications.

**Construct U –YWCA:**

**(608) 257-1436 ext. 3**

Construct-U is a training program intended to improve employment opportunities for people traditionally under-represented in the skilled trades, such as women and people of color. The Construct-U mission is to help individuals obtain jobs that have a family-supporting wage, as well as break down barriers and stereotypes

**Common Wealth Development Inc.: 1501 Williamson St**

**(608) 256-3527**

**website: [www.cwd.org](http://www.cwd.org)**

Works with teens 14 to 16 who are “at risk”; provides job training and placement services.

**Dane County Employee Relations:**

**(608) 266-4123**

Job Opportunities through Dane County. Open M-F 7:45am-4:30pm.

**Dane County Job Center: 1819 Aberg Ave**

**(608) 245-5390**

**website: [www.danejobs.com](http://www.danejobs.com)**

Provides one-stop access to employment and training programs for both employers and job seekers. Houses Dane County Human Services, DVR, Employment and Training Association, Forward Service Corporation, Job Services, and Shea Services.

**Employment and Training Association: 1819 Aberg Ave**

**(608) 242-7402**

**website: <http://eata.org>**

Group employment search workshops; worker readjustment program; upward mobility program; open employment search workshop. Provides employment and training services by working based on individual needs and differences, whilst supporting individuals and their families. Also employs individuals with unique talents, skills and backgrounds.

Updated 07/2017

**Employment Resources Inc. 2701 International Lane Ste. 210 (608) 246-3444**

Hours: M-F 830am-5pm

Provides assistance in training, choosing, and keeping employment. Services include: employment counseling, benefits application assistance, training services, and work benefits counseling. Specializes in helping disabled individuals or those who receive SS benefits. Also offers PRIME program- focusing on pre-employment skills and strategies and Ticket to Work program- assisting those already working or wishing to work.

**Equal Rights Division: (608) 266-6860**

website: [www.dwd.state.wi.us/er](http://www.dwd.state.wi.us/er)

Address concerns regarding work permits, minimum wage, child labor, overtime, laws

**Job Corps: (414) 649-9044**

website: <http://www.danejobs.com/JobCorps.htm>

A comprehensive career technical training and education program for students ages 16 through 24 who meet the income eligibility requirement. Each center offers technical training in a variety of high-growth career areas, such as automotive technician, carpentry, culinary arts, electrical, information technology, office assistant, painting, welding and more.

**Latino Academy of Workforce Development 1917 Lake Point Dr. (608) 310-4573**

website: [www.latinoacademywi.org](http://www.latinoacademywi.org)

A bilingual adult education and employment program that aims at integrating Latino adults into the economic and educational systems of Dane County.

**Literacy Network of Dane County: 701 Dane St. (608) 244-3911**

Learn various computer skills.

**Wisconsin Job Center of Wisconsin: 1+ (888) 258-9966**

Offers various programs meeting any needs in finding work. Programs include:

Apprenticeship- combines on-the-job training and specialized classroom training. Get paid while in program.

Dislocated Worker Programs- helps workers when staff reductions and mass layoffs occur.

GED and HSED- programs assisting in the completion of GED or HSED to better prepare one for employment.

Job Corps- no-cost, residential training program for youth 16-24 years old who meet low-income criteria.

Vocational Rehabilitation- help re-training after injury or other work related limitations.

Call to inquire on any of these programs.

**Worksmart Network: 1819 Aberg Ave (608) 288-2459**

Website: [www.worksmartnetwork.org](http://www.worksmartnetwork.org)

Provides innovative workforce services to prepare workers for the needs of business and industry. Offers employment options, career guidance, and training options. Recommend that you sign up for information session to start; sign up is located on website.

**Additional Employment Websites:**

Dane County Employment:

[www.jobs.countyofdane.com](http://www.jobs.countyofdane.com)

Department of Workforce Development:

<http://dwd.wisconsin.gov>

City of Madison Employment:

<http://www.cityofmadison.com/HR.employment>

WI State Journal Classified Ads

<http://host.madison.com/classifieds/jobs/>

**Equal Rights & Housing Discrimination Services:**

**Dane County Corporation Counsel: (608) 266-4355**

website: [www.co.dane.wi.us/corponsl/corphone.htm](http://www.co.dane.wi.us/corponsl/corphone.htm)

Receives and prosecutes complaints of discrimination under the Dane County Fair Housing Ordinance.

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**Fair Housing Program:** **1-877-647-3247**  
Counseling and investigative services to victims of housing discrimination; provides legal information & complaint assistance for housing discrimination; outreach and education.

**HUD Discrimination Hotline:** **1-800-669-9777**  
Takes complaints; gives information regarding fair housing rights and responsibilities.

**Madison Equal Opportunities Commission:** **(608) 266-4910**  
File a discrimination complaint. Open M-F 8-4:30.  
website: [www.ci.madison.wi.us/eoc.eoc.htm](http://www.ci.madison.wi.us/eoc.eoc.htm)

**Tenant Resource Center:** **1202 Williamson St Ste A** **(608) 257-0006**  
Hours: M-F 9am-6pm Walk-ins welcome  
Nonprofit, membership organization dedicated to promoting positive relations between rental housing consumers and providers throughout Wisconsin. Provides information and referrals, education about rental rights and responsibilities, and access to conflict resolution. Aims to ensure community receives quality affordable housing.  
Also Offers:  
Eviction Clinic- Consultation about court process to tenants at eviction court, information about rights and responsibilities, and relevant housing laws. Limited funds are available for nonpayment of rent for those who qualify  
Housing Mediation Service- facilitate negotiations between tenants and landlords during Small Claims Court eviction hearings each week.  
Homeless Services- assist in finding housing and case management  
Security Deposit Loan Program- for Madison residents only

**The Fair Housing Council:** **612 W Main St** **(608) 257-0853**  
Operates a full-service fair housing program. Promotes fair housing throughout Wisconsin by combatting illegal housing discrimination and creating racially and economically integrated housing patterns.  
Enforcement Program- intake of fair housing complaints and counseling, investigative services for those who allege housing discrimination, referrals for attorneys and government agencies.  
Fair Lending Program- investigates predatory lending, mortgage rescue scams, etc. Monitors financial institution's fair lending practices.  
Inclusive Communities Program- assistance with consumer's access to pro-integrative housing choices.

**Wisconsin Equal Rights Division:** **(608) 266-6860**  
Answer questions regarding discrimination, labor laws, employment, housing, and public accommodation.

## **Ex-Offender Resources:**

**EATA: Re-Entry Program** **2115 S Park St** **(608) 242-7431**  
Partnership between Madison-Area Urban Ministry and Dane County Human Services; provides FoodShare Employment and Training services to ex-offenders. Begin enrollment process at 2115 S. Park St.

**Job Center of WI Ex-Offender Tool Kit** website <http://www.wisconsinjobcenter.org/exo/>

**Journey Home- United Way of Dane County** **2059 Atwood Ave** **(608) 246-4350**  
Hours: M-F 8am-430pm  
Resource specialists provide intensive one-on-one assistance to participants. Helps find housing and employment, provides mentors and support groups, and connects ex-offenders with treatment services.

**Madison Area Urban Ministry: 2300 S Park St (608) 256-0906**  
website: <http://www.emum.org>

*Circle of Support* is made up of 4-5 volunteers who meet regularly with a newly released, formerly incarcerated person. Support group for formerly and current incarcerated people. Open M-F 9-5 and evenings by appointment.

**Nehemiah Center 655 W. Badger Rd (608) 257-2453**  
Website: [info@nehemiah.org](mailto:info@nehemiah.org)

Services include academic and personal development and extensive reentry services. Offers transitional housing for ex-offenders; along with meeting basic needs and supportive programming.

## **Financial and Benefit Agencies:**

**BadgerCare Plus: (608) 266-1865**  
Program for both children under age of 19 and families who want and need health insurance. This service can help pay medical bills and expenses. Program for all kids, regardless of income. Offers comprehensive, affordable health care and insurance to many families and pregnant women in WI.

**Capitol Consortium: (608) 242-7441**  
Helps you access services such as health insurance, childcare, housing, transportation, financial assistance, food, and jobs/trainings.

**Dane County Child Support Line: (608) 266-4031**

**Dane County Child Support Agency: 210 Martin Luther King Jr. Blvd. (608) 266-9060**  
Works with families to establish and enforce support orders for children.

**Dane County Dept. of Human Services Kinship Care: (608) 242-6200**  
website: [www.humanservices/hshome.htm](http://www.humanservices/hshome.htm)  
Financial assistance for those caring for relatives' children.

**Dane County Human Services: (608) 242-7400**  
website: [www.humanservices/hshome.htm](http://www.humanservices/hshome.htm)  
Wisconsin Works (W-2), food share, transportation assistance, Medicaid, emergency assistance grants, and childcare assistance for individuals and families who meet income guidelines.

**Department of Financial Institutions: 1-800-452-3328**  
website: [www.wdfi.org](http://www.wdfi.org)  
Answers questions about credit; can report illegal violations to your credit.

**Emergency Assistance Grants: 1819 Aberg Ave (608) 242-4599**  
Grant for low-income families facing eviction/foreclosure or who are homeless and moving into a new place, or those who are affected by fire, flood, and other natural disasters. Applications must be made in person at location.

**Health Insurance Risk Sharing Program (800) 828-4777**  
State-sponsored program offering major medical insurance plans to Wisconsin residents who can't obtain health insurance on their own. Covers those who are impacted due to loss of employer-sponsored group health coverage or medical condition.



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**Internal Revenue Service (IRS):**

**1-800-829-1040**  
website: [www.irs.gov](http://www.irs.gov)

Tax information

**KIDS Information Line:**

**1-800-991-5530**  
website: [www.childsupport.wisconsin.gov](http://www.childsupport.wisconsin.gov)

Information about your child support including info on how to apply for services; general information; payment of collection information.

**Wisconsin Department of Revenue-Madison Office:**

**(608) 266-2772**  
website: [ww.dor.state.wi.us/html/indiv.html](http://ww.dor.state.wi.us/html/indiv.html)

**Wisconsin's ForwardHealth Medicaid**

**(608) 266-1865**

Provides help for those residents that are lower income, disabled, or 65 and older who need help with medical bills and insurance.

**Wisconsin Shares Child Care Subsidy Program**

**(608) 267-3905**

Provides financial child care assistance, referrals, and help with paying child care bills to lower income families. Program is for those who are working, training, or preparing to enter workforce.

**Food Assistance/Free Meal Sites:**

**Bridge Lake Point Waunona Neighborhood Center**

**(608) 441-6991**

**1917 Lake Point Dr. Madison**

website: [blwcenter.org](http://blwcenter.org)

Mobile Food Pantry: Serves a full meal with food from Second Harvest Foodbank of Southern Wisconsin on every third Wednesday of every month from 10:00 am – 1:00 pm. Program provides additional food to those in need.

Community Meals: Every Friday Bridge Lake Point Waunona Neighborhood Center's staff and volunteers host a community lunch.

**Community Gardens (CAC):**

**(608) 246-4730 x212**

Garden plots rentals (sliding fee scale) from Community Action Coalition to grow your own vegetables during the growing season.

**Food Share Program –Dane County Human Services:**

**(608) 242-7441**

Nutrition program where money is posted on credit card account for food purchases. Must meet requirements.

**Food Pantries (United Way):**

**211 / (608) 246-4360**

Call for available food pantry near you; must have a social service referral for Dane County.

**Joining Forces for Families:**

**Middleton/Madison West/Cross Plains (608) 795-2103**

**Vera Court (608) 240-2045**

**Whitehorse (608) 246-2967**

A voluntary, community-based, supportive service providing families with their basic needs. Families are linked to resources.

**Middleton Outreach Ministries:**

**3502 Parmenter Street**

**(608) 826-3417**

website: [www.momhelps.org](http://www.momhelps.org)

Food pantry is available for those who are registered. Monday-Thursday 10 am – 2 pm, Friday and Saturday 9 am – 12 pm.

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**Second Harvest Food Bank:** (608) 223-9121  
Food share Outreach Program.

**UW Extension Food & Nutrition Education Program:** (608) 224-3709  
website: [www.uwex.edu/ces/cty/dane/family/nutrition.html](http://www.uwex.edu/ces/cty/dane/family/nutrition.html)

Nutrition educators are available to teach individuals at home and interested groups about food and nutrition; no cost for the services.

**WIC:** (608) 267-1111 (City)  
(608) 242-6525 (County)  
website: [www.ci.madison.wi/health/phn/wic.html](http://www.ci.madison.wi/health/phn/wic.html)

Nutritional program for pregnant and breast feeding women, infants, and children under the age of five.

**Food Pantries that do not require a referral:**

**Downtown**

**Grace Episcopal Church: 116 West Washington Ave** (608) 255-5147  
Must bring current ID for all family members (driver's license, MA card, WIC ID, birth certificate).  
Visits limited to once per week. May have infant formula and diapers. Open T,W & R 1-3 & Sat 10-12.

**Bethel Lutheran Church: 312 Wisconsin Ave** (608) 257-3577  
Call me more information.

**First United Methodist Church: 203 Wisconsin Ave** (608) 256-9061  
Call for more information.

**East**

**Bashford United Methodist Church: 329 North St** (608) 249-9222  
Call for more information.

**Bread of Life Food Pantry/Evangel Life: 4402 Femrite Dr.** (608) 222-4900  
Call for more information.

**East Madison Community Center: 8 Straubel Ct.** (608) 249-0861  
website: <http://www.eastmadisoncc.org>  
Call for more information

**Goodman Community Center: 149 Waubesa St.** (608) 241-1574  
website: <http://www.goodmancenter.org>  
Call for more information

**Seventh Day Adventist Church: 910 Femrite Dr.** (608) 513-5208  
Call for more information.

**SS Morris Community AME Church: 3511 Milwaukee St.** (608) 288-1763  
Call for more information

**St Stephen's Lutheran Church: 5700 Pheasant Hill Rd** (608) 441-1123  
Call for more information.

**Salvation Army: 3030 Darbo Dr.** (608) 256-2321  
Must bring current ID for all family members (driver's license, MA card, WIC ID, birth certificate).  
Only one visit per month. Infant formula and diapers usually available. Workers who speak both  
Spanish and Hmong available. Call for more information.

**Solutions: 3245 East Washington Ave** (608) 825-1041  
Call for more information.

**Sunshine Place: 18 Rickel Rd. Sun Prairie, WI** (608) 825-3875  
Call for more information. Sun Prairie residents only. <http://www.sunshineplace.org/>

**Wil-Mar Neighborhood Center: 953 Jenifer St.** (608) 257-4576  
Must live in 53703 or 53704 zip codes. Must bring current ID for all family members. One visit per  
month.

### North

**Bread of Life Food Pantry: 2126 N Sherman Ave** (608) 244-8077  
Call for more information.

**Lakeview Lutheran Church: 4001 Mandrake Rd** (608) 244-6181  
Call for more information.

**The River Food Pantry: 2201 Darwin Rd** (608) 442-8815  
Call for more information  
website: <http://www.riverfoodpantry.org>

**Waunakee Food Pantry (St. Andrew Church):** (608) 849-9742  
**806B S. Division St. Waunakee, WI**  
Residents of Waunakee School District only. Need photo ID for each person in family and proof of  
residence in Waunakee School District.

### South

**Catholic Multicultural Center: 1862 Beld St** (608) 661-3512  
Call for more information  
website: <http://www.cmctoday.org>

**Mount Zion Baptist Church: 2041-2043 Baird St** (608) 334-4343  
Call for more information.

**St. Mark's Lutheran Church: 605 Spruce St.** (608) 256-8463  
Must bring current ID for all family members (driver's license, MA card, WIC ID, birth certificate).  
One visit per month. Infant formula and diapers may be available. Call for more information.

**St. Vincent De Paul: 1309 Culmen St.** (608) 257-0919 x 1  
Only one visit per month. Must provided current ID for self and family members. "Customer Choice  
Model" operates more like a grocery store. Call for more information.

**Waunona Neighborhood Ctr: 1917 Lake Point Dr** (608) 441-6991  
Call for more information.

**West**

**Allied Dunn's Marsh Neighborhood Assn: 4619 Jenewein Rd (608) 204-9722**  
Must live in 53711 and 53719 zip code area. Call for more information.

**Badger Prairie Needs Network: 1200 E. Verona Ave. Verona, WI (608) 848-2499**  
Residents of Verona School District only. <http://bpnn.org/>

**Good Shepherd Lutheran Church: 5701 Raymond Rd. (608) 271-6633**  
website: <http://www.gslcwi.com>  
Must live in 53711 or 53719 zip codes. Must bring ID for all family members. Visits limited to once every 28 days. Call for more information

**Helping Hands Food Pantry: 7475 Mineral Point Rd, Ste 35 (608) 509-1596**  
website: <http://www.westmadisonbiblechurch.com>  
Call for more information or visit

**Lussier Community Education Center: 55 S Gammon Rd (608) 833-4979**  
website: <http://www.lcecmadison.org>  
Call for more information

**Westwood Christian Church: 5210 Odana Rd (608) 274-0266**  
Call for more information.

**Free Meal Sites! Singles and Families are welcome!**  
**Contact the organization for days and times:**

**Downtown**

**Wisconsin Rescue Mission: 2540 E Mifflin St (608) 241-1522**

**East**

**Now Faith Community Deve. Corp.: 1721 Thierer Rd (608) 906-1991**

**The Community Meal Program: 310 S Ingersoll St (608) 256-6325**

**Wil-Mar Neighborhood Center: 953 Jenifer St (608) 257-4576**

**South**

**Catholic Multicultural Center: 1862 Beld St (608) 661-3512**

**St Mark's Lutheran Church: 605 Spruce St (608) 256-8463**

**North**

**The River Food Pantry: 2201 Darwin Rd (608) 442-8815**

## **Housing - Emergency Shelters:**

**Dane County Housing Hotline:**

**1-855-510-2323**

**Briarpatch:**

**2720 Rimrock R**

**24- Hour Help Line: 1-800-798-1126**

**Or (608) 245-2550**

**website: [www.briarpatch.org](http://www.briarpatch.org)**

Serves at-risk youth and families who are facing circumstances that threaten their future. We provide individual, group, and family counseling; mentoring; parent support groups; support services for homeless youth and young adults; temporary shelter for runaway and homeless youth; assistance for youth who are seeking employment; community service opportunities; court supervision; and a 24-hour help line that provides access to counseling/support whenever it is needed.

**Domestic Abuse Intervention Services (DAIS):**

**2102 Fordem Ave**

**(608) 251-1237**

**24 Hour Crisis Line:**

**(608) 251-4445**

**website: [www.abuseintervention.org](http://www.abuseintervention.org)**

Counseling services; emergency shelter; legal information and accompaniment to court proceedings; safety planning; referrals to support groups; information on domestic abuse, information on the affects of domestic violence on children. Offers services to people who have left an abusive relationship as well as people who are currently in an abusive relationship. Serves female and male victims of domestic violence. To screen for shelter call the number above. Undocumented individuals are eligible. Shelter stay is 30 days maximum.

**Porchlight's Drop-In Shelter: 116 West Washington Ave.**

**(608) 255-2960**

Men only. Open seven days a week. Hours: end of March-November from 7:30pm to 8:00am; end of November-March 5:30pm to 8:00am. Drop-In Shelter provides two meals, laundry machines, and shower facilities. Some personal care items are also provided. When the Drop-In Shelter fills up, guests are referred to the Overflow Shelters (322 East Washington Ave. & 203 Wisconsin Ave.). There are no program fees and no admittance requirements other than sobriety. The stay limit is 60 days per year.

**The Salvation Army:**

**630 East Washington Ave.**

**(608) 256-2321**

**24 Hour Shelter for Homeless Families -**

**(608) 250.2298**

Salvation Army is for families with children. Intakes are done by appointment only. Call for an appointment. Families are then housed at the Salvation Army or at the YWCA (101 East Mifflin St.). 90 days/year, up to 180 days per lifetime. Earn 30 days at a time. Medication vouchers are available once every 6 months.

**Emergency Family Shelter –**

A year-round temporary shelter for up to 14 - 16 people. Dinner, a snack and breakfast; overnight accommodations, case management services are provided, along with referrals to other agencies.

**Single Women's Shelter –**

**(608) 250-2226**

This nighttime only shelter for single women provides meals – dinner, snack, and breakfast – showers, lounge space, and laundry facilities. Length of stay is limited to 30 nights per 365-day period, though participation in case management services may extend that allotment. The shelter has a capacity of 30 women per night. It accepts all applicants on a first-come/first-served basis, with dinner beginning at 5 pm nightly. The number of nights an individual may stay is limited, but extensions may be granted to women working with their case managers to find permanent jobs and housing.

## **Housing - Permanent and Transitional Programs:**

**AIDS Resource Center of WI: 121 S Pinckney St Suite 210**

**(608) 258-9103 x14**

Transitional and Permanent housing, with case management, for persons living with AIDS/HIV.

**Community Action Coalition: 1717 N. Stoughton Rd. (608) 246-4730 Ext. 203 or 204**  
website: [www.cacscw.org](http://www.cacscw.org)

A permanent supportive housing program for individuals and families with disabilities. . Goals of the program include: participants will obtain and retain permanent housing; participants will increase their skills and/or income; and participants will achieve a greater degree of self-sufficiency. *Home for Good* serves individuals with documented disability as well as families headed by an individual with a documented disability. Households must meet HUD's definition of homeless. CAC has a limited availability of 14 households in the program and is often at its capacity.

**The Elizabeth House: 1350 MacArthur (608) 259-1605 Ext. 205**

The Elizabeth House program is a six to nine month residential program for young single women (ages 18 – 26) who are pregnant and want to change the direction of their lives. All services are free of charge.

**Goodwill Industries of South Central WI, Inc. (608) 246-3140 Ext. 141**

Goodwill manages 3 licensed group homes and 7 apartment buildings in Dane County for individuals diagnosed with a mental illness. Dane County Human Services contracts with Goodwill to provide 24 hour support and assistance to residents of their group homes. Their group homes offer transitional housing as residents prepare to move into more permanent housing. Goodwill's 7 apartment buildings offer affordable, permanent housing to individuals who meet eligibility requirements. Tenants pay approximately 30% of their income for rent and utilities are included. All of their apartments are located in Dane county and range from 1-2 bedrooms. Goodwill also operates a 20 unit apartment building for the frail and elderly in Jefferson, WI.

**Holly House (The Salvation Army): (608) 250-2214**

Holly House provides transitional housing for single homeless women without children in their care. The home can accommodate eight women who are welcome to stay for a period of up to 24 months. Women must have a source of income as all are expected to contribute to program expenses. Residents participate in intensive case management as they work towards permanent housing, employment readiness and practical life skills.

**Hope House: (608) 275-6740**

website: <http://hopehousemadison.org>

Program run through collaboration between Dane County Parent Council and Bethel Lutheran Church; Serves first time mothers and their children, who are enrolled in the Early Head Start Program. Hope House is able to provide approximately 180 days of temporary housing. Individualized case management, education, employment, housing search, budgeting, and parent education services available.

**Housing Initiatives, Inc. 1110 Ruskin Rd (608) 277-8330**

Housing for those that are homeless and suffer from a mental illness; rent assistance program.

**Porchlight, Inc: 306 N Brooks St (608) 257-2534**

website: <http://www.porchlightinc.org>

Permanent single room occupancy units for low-income men and women. This is a "housing only" program and involvement in case management services is optional.

**Porchlight: Broom St (608) 257-2534**

Transitional single room occupancy units for men who are employed a minimum of 20 hours/week at a permanent job. Case management services are provided and may include money management, personal health, parenting, assistance with permanent housing and employment counseling.

**Porchlight's Family Housing: (608) 257-2534**

Apartments ranging from 1-4 bedrooms, transitional and permanent housing. Case management services are provided and may include money management, personal health, parenting, assistance with permanent housing and employment counseling.



**Porchlight's Safe Haven: 4006 Nakoosa Trail (608) 241-9447 ext 10**

Twenty-four hour shelter serving men and women, both homeless and diagnosed with mental illness. Day services – three meals, laundry, hygiene products, bus tickets, - provided for men and women from 7:30am to 8:00pm.

**Porchlight's STABLE program: (608) 257-2534**

The Skills Training and Barrier Limiting Education program is an eight bed transitional single room occupancy unit for women with mental health issues. Case management services, money management and independent living skills training are provided.

**Port St. Vincent: 221 South Baldwin St. (608) 257-2036**

Functions as a "port in the storm of life" for low income men. No referral required, but you must be interviewed and admitted. Fees based on income. Open twenty-four hours a day. Meals provided, and no time limits. No active drug users allowed.

**Seton House (St. Vincent De Paul): 1301 Williamson Street (608) 819-1061**

Seton House offers transitional housing for single women and women with children. Case management services are provided as well as furnished units with all utilities paid by SVDP. A monthly program fee is required. There is an application process to get on waiting list.

**The Road Home of Dane County: 128 E. Olin Ave Suite 202. (608) 294-7998**

website: <http://trhome.org/>

Shelter for homeless families with children (under the age of 18). Provides emergency shelter for 4-5 families with children (14 people) at a time through a network of area churches and synagogues. Volunteers from these congregations provide overnight shelter, three meals per day and evening activities for the families. Daytime shelter and professional services are offered at The Road Home's office and day center. Transportation between locations is provided by The Road Home. Families staying in the IHN Shelter must work with a case manager to seek housing, employment and other community services. Adults also attend educational workshops. An application process is done by appointment only. The duration of stay is up to 90 days.

**Tellurian UCAN: 300 Femrite Dr. (608) 222-7311 ext. 119**

**Acewood House and Crawford House:**

Permanent housing and case management for homeless singles with chronic mental illness. The program serves single men or women with severe and persistent mental illness and/or chemical dependence. All individuals served must be referred by Dane County, and must be court ordered for Group Home services through Chapter 51 and/or 55/880.

**Adult Residential Program:** Inpatient AODA treatment. Insurance recommended and fees charged.

**Transitional Housing Program:** A community-based residential facility. THP houses single men and women with mental health and AODA issues, including chronic homelessness. A referral is required, people must be accepted into the program, and rent is charged based on income.

**Start On Success (SOS) Program:** Temporary housing designed for homeless families who have received homeless shelter services from the Salvation Army a minimum of three previous episodes. Families are referred directly from the Madison Salvation Army homeless shelter. Case management services and housing are provided in an effort to help the family return to independent housing.

**Willy Street SRO – (608) 258-3446 Ext. 102 or 112 for referral information.**

The Willy Street SRO is a Supported Housing Program that provides permanent housing and services to individuals who are homeless and chronically homeless, and who suffer from mental illness. These individuals may have co-occurring alcohol and other drug abuse problems. It is open to both men and women and has two handicap accessible units. This program is funded with the assistance of HUD and rent is calculated as 30% of a

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person's adjusted income. Individuals must meet HUD criteria for this program which states that they must be staying in a shelter, on the street, or a place not meant for human habitation prior to admission.

**Women-In Transition:** **2842 Moland St** **(608) 244 2046**

Manages one licensed Community Based Residential Facility, known as the *Halfway House* and one apartment building known as the *Corner House*. The *Halfway House* provides residential and social services for nine women who experience a severe and persistent mental illness. The *Halfway House* is a transition to independent living. The *Corner House* is a supported apartment experience for eight women who experience a severe and persistent mental illness.

**YWCA:** **101 East Mifflin St.** **(608) 257-1436**

The YWCA offers long term, low-cost housing for single, low-income women. There are two styles of living accommodations: Private rooms with shared kitchens and lounges; one-bedroom apartments.

**Third Street:** Long-term, supportive housing for single mothers with 1 or 2 children under the age of 5 or women in their last trimester of pregnancy. 1 and 2 bedroom units available.

## **Housing - Eviction Prevention and Tenant Services:**

**AIDS Resource Center:** **(608) 258-9103 Ext. 14**

Provides emergency housing financial assistance for those living with AIDS/HIV. Also provides advocacy and case management services.

**Arbor Covenant Church:** **(608) 271-1955**

Financial assistance through church cluster for neighborhoods south of the beltline. Administered through parish nurse at Arbor Covenant Church. Also provides case management and advocacy services.

**Community Action Coalition:** **1717 N Stoughton Rd** **(608) 246-4730 Ext. 230**

Hours are from 9:00am to 12:00pm and 1PM -4PM M-F, by call, walk in or appointment. Limited financial assistance for those that are homeless or at risk of being homeless. Individuals must call intake to determine eligibility. Assistance is assigned through a monthly drawing. Those seeking entry cost assistance must have verification of acceptance into an apartment. Those requesting eviction prevention must have at least a 5-day eviction notice. Eligible only once a year. CAC provides information, referral, advocacy and case management services.

**Common Wealth Development:** **(608) 256-3527**

**website:** [www.cwd.org](http://www.cwd.org)

Common Wealth provides affordable rental housing opportunities to low and moderate-income households through the ownership and management of 100 apartments scattered throughout the Williamson-Marquette neighborhood. Apartment sizes vary from studios to 3-bedrooms.

**Dane County Humane Society:** **(608) 838-0413**

Provide pet-friendly housing list and emergency housing for pets if homelessness is imminent.

**DIGS Program (Porchlight):** **(608) 252-8522**

Registration for an appointment is by phone only. People in need of financial assistance to prevent eviction, must call between 8:30am and 9:00am on Tuesday and Thursday morning until you reach DIGS coordinator. Must meet requirements.

**Emergency Assistance Grant (DCHS):** **(608) 242-7500**

Can assist with eviction prevention and security deposits to those who qualify.

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**Habitat for Humanity of Dane County Inc.:**

**(608) 255-1549**

website: [www.habitatdane.org](http://www.habitatdane.org)

A program that helps a family buy a home when a family helps with the labor of building the home. Open M-F 8:30am-4:30pm.

**Housing Help Desk:**

**(608) 242-7406**

Provides in-depth housing counseling on looking for housing, subsidized housing, rental rights and responsibilities and can provide limited rental assistance. Also produces a weekly list of vacant apartments. Hours: Monday-Friday from 10am-2pm.

**Madison Community Co-op:**

**(608) 251-2667**

website: <http://madisoncommunity.coop>

Group living with shared household responsibilities.

**Madison Area Urban Ministries:**

**(608) 256-0906**

website: <http://www.emum.org>

Their goal is to assist neighbors in the Allied-Dunn's Marsh area to build community and to improve the academic, physical and mental health of the residents. Special focus is on children. The Eviction Prevention Fund aims to increase housing security in the Allied-Dunn's Marsh neighborhood by preventing homelessness caused by a sudden, unexpected housing crisis. People seeking assistance are screened by the community social worker. There is a limit of \$250 per tenant per two-year period except in extreme circumstances. Priority is given to families with children.

**Middleton Outreach Ministry:**

**(608) 836-7338**

Limited funding is available for rent assistance and security deposits to qualified clients. Clients must reside within the MOM service area, have income sufficient to avoid future eviction and not have received funds from MOM within the previous 12 months. Other forms of financial assistance also available. Food pantry and clothing closet available at nearby location.

**Project Home:**

**(608) 246-3737**

website: [www.projecthomewi.org](http://www.projecthomewi.org)

Offers high-quality home repairs, rehabilitation, weatherization, and housing to those with limited income.

**Stabilization Program:**

**(608)250-2211/250-2249**

The Family Stabilization Program is a comprehensive effort to prevent homelessness by avoiding evictions. It is sponsored by The Salvation Army to serve families in Dane County who are recently homeless or are currently at risk of losing their housing.

**Second Chance Workshops (YWCA):**

**(608) 257-1436**

Program provides families who have had difficulty maintaining housing in the past with case management, education and skills for independent living. In this workshop they discuss credit, how to completely fill out housing applications and the eviction process.

**St. John's Lutheran Church:**

**(608) 252-8522**

People in need call 252-8522 at 8:30 sharp on a Monday, Wednesday or Friday morning for same-day service. Services include help with local transportation (bus tickets, gas vouchers), help with prescription medications, help with forms of identification, help with work-related items, and help with out-of-town needs.

**Tenant Resource Center:**

**(608) 257-0006**

Information and referrals on housing laws and practices by phone or walk-in; seminars for landlords, tenants, and agencies. Weekly list of housing vacancies. Open M-F 9-6. Call back line only. Leave a message and someone will call you back.

**The Stoughton Area Resource Team:** (608) 873-8585  
Provides emergency housing and housing case management to prevent eviction for families and individuals living in the Stoughton School District. An application, assessment, and Stoughton residency are required. By appointment or walk-in Monday and Wednesday 10:00am-3:00 pm.

**Housing Mediation Services:** (608) 257-2799  
Low cost mediation services for the resolution of rental housing related disputes. Also provides eviction mediation before and during small claims eviction court hearings in Dane County.

**Wisconsin Partnership for Housing Development, Inc.:** (608) 258-5560  
website: [www.wphd.org](http://www.wphd.org)  
Builds homes for lower income home buyers and renters, manages down-payments assistance programs, and helps other nonprofits solve housing development problems.

**Subsidized Housing and Programs (Apply at each one separately):**  
Subsidized housing involves the tenant paying 1/3 (30%) of their income for rent and the rest of the rent is paid by the government. Section 8 is the same with the exception that the applicant gets to choose where they live by renting from private landlords.

**Subsidized Family Units:**

**Bayview Townhouses: 601 Bayview** (608) 256-7808  
Fax: 608-256-2386  
2 & 3 Bedrooms  
Waiting List

**Bram Hill: 613 Bram St** (608) 255-5751  
Fax: 608-442-8188  
Manager: Sandra Willis-Smith  
2 & 3 Bedrooms  
Waiting List

**Call for an appointment. Bring all forms of identification for all household members to the appointment.**

**Camelot: 1614 Fordem Ave Apt. 116** (608) 241-4179  
Fax: 608-241-6614  
2 Bedroom Waiting List Closed May 2012  
**Waiting List Closed.**

**CDA: 215 Martin Luther King Jr. Blvd** (608) 266-4675  
Fax: 608-264-9291  
2 & 3 Bedrooms  
Waiting List  
**Pre-Application Available Online. Mail in Pre- Application.**

**Dane County Housing Authority: 2001 W Broadway** (608) 224-3636  
Fax: 608-224-3632  
**Waiting List Closed Since 2007**

**Kennedy Heights: 199 Kennedy Heights** (608) 244-3044  
Fax: 608-244-3487  
Manager: April Tatge  
Waiting List  
**Pick up Application Preferred.**

**Lakeview Village/Segoe Terrace: 602 Sawyer Terrace Apt. 125 (608) 231-2343**

Fax: 608-231-2385

2 & 3 Bedrooms

Waiting List

**Mail in Application w/all forms of identification for all household members.**

**Llori Terrace: 6900 Terrace Rd**

**(608) 833-2900**

6900 Schroeder Road

Madison, WI 53711

2 & 3 Bedrooms

Waiting List

7012 Tree Lane #A

Madison, WI 53717

Fax:829-3670

**Mail Application w/all forms of identification for all household members to Wexford Ridge Apartments:**

**Northport Apartments: 1740 Northport Dr.**

**(608) 249-9281**

Fax: 608-249-5410

2 Bedroom 2-3 Month Waiting List

3 Bedroom 1-2 Year Waiting List

**Fill out Application at Office. Need SS Cards, Birth Certificates, and Identification to apply.**

**Packers Townhouses: 1927 Northport Dr.**

**(608) 249-0160**

Fax: 608-249-0177

Manager: Sandra Willis-Smith

2 Bedroom 2-3 Month Waiting List

3 Bedroom 1-2 Year Waiting List

**Fill out Application at Northport Office.**

1740 Northport Drive

Madison, WI 53704

Phone: 608-249-9281

**Need SS Cards, Birth Certificates, and Identification to apply.**

**Prairie Crossing: 2418 Allied Dr. Apt 1**

**(608) 277-1715**

Fax: 608-277-1718

2 Bedrooms

6 + Months Waiting List

**Go to Office to Fill Out Waitlist Card**

**Revival Ridge: 2313 Allied Dr.**

**(608) 274-4382**

2 & 3 Bedrooms

1 Year Waiting List

**Need to go to the office to be added to the waiting list**

**Sunny Hill: 708 Frances Ct Apt. 1**

**(608) 837-2768**

Fax: 608-837-5190

Contact Person: Julie

2 Bedrooms Waiting List 3-6 Months

3 Bedrooms Waiting List Closed

**Need to Call for an Appointment. Appointments approximately 1 One Hour. Need SS Cards, Birth Certificates, and ID Cards; Need Decent Credit & No Criminal History.**

**Southridge Village Apartments: 1914 Post Rd (608) 273-2797**

Fax: 608-273-0999

2 & 3 Bedrooms

1-1 ½ Year Waiting List

**Mail Application w/all forms of identification for all household members.**

**Terrace East: 4502-4514 Cottage Grove Rd (608) 241-0489**

2 & 3 Bedrooms

6 + Month Waiting List

**Mail Application w/all forms of identification for all household members to Wexford Ridge Apartments:**

7012 Tree Lane #A

Madison, WI 53717

Phone: 608-833-2900

Fax: 829-3670

Contact Person(s): Kayla or Rose

**Terrace West: 6513-6533 Raymond Rd (608) 833-2900**

2 & 3 Bedrooms

Waiting List

**Mail Application w/all forms of identification for all household members to Wexford Ridge Apartments:**

7012 Tree Lane #A

Madison, WI 53717

Phone: 608-833-2900

Fax: 829-3670

**Wexford Ridge: 7012 Tree Lane Apt A (608) 833-2900**

Fax: 829-3670

1 & 2 Bedrooms

Waiting List

**Mail in Application w/all forms of identification for all household members.**

**Subsidized Elderly Units:**

- **McKee Park** -2931 Chapet Valley Rd. Fitchburg (608) 273-9330
- **Monona Meadows** -250 Femrite Dr. Monona (608) 221-4422
- **Park Verona Apts.** -506 W. Verona St. Verona (608) 258-2080
- **Schettler Terrace** -113 Paoli St. Verona (608) 822-7368
- **Voss Haus** -6710 Elmwood Ave. Middleton (608) 831-5990

**Subsidized Disabled Units:**

- **Sunfish Court Apts.** -73 Sunfish Court, Madison (608) 273-2365

**Subsidized Elderly and Disabled Units:**

- **Capital Centre** -333 W. Dayton St. Madison (608) 255-5311
- **Colonial View Apts.** -601 Thomas, Sun Prairie (608)837-3174
- **Dryden Terrace** -1902 Londonderry, Madison (608) 241-3135
- **Fisher-Taft Apts.** -2025 Taft St. #14 Madison (608) 255-9133
- **Greenvale Apts.** -555 W. Madison St. (608) 258-2080
- **Monona Hills** -353 Owen Rd. Madison (608) 221-8988
- **Segoe Terrace** -602 Sawyer Terrace, Madison (608) 231-2343

**Subsidized Family & Disabled Units:**

- Meadow Park -67 N Walbridge St. Madison

(608) 241-0489

**Identification:**

**Birth Certificates: 1 W. Wilson St. Madison**

(608) 266-1371

website: [www.dhs.wisconsin.gov/vitalrecords/record.htm](http://www.dhs.wisconsin.gov/vitalrecords/record.htm)

For people born in Wisconsin only. Can apply by person, by mail or by fax. The birth certificate application is available online. Once on website click on vital records. If one cannot obtain the birth certificate application, one can send a letter with their name, address, relationship to the person they are requesting a record for (example – my own birth certificate); reason for request, full name as it appears on the record, date of birth, city and county of birth, parents' names, mother's maiden name, signature. Cost is \$20.00 per certificate. Enclose self-addressed stamped business size envelope. Mail to vital records PO Box 309, Madison, WI 53701.

**Department of Motor Vehicle:**

**Vehicle Service:** (608) 266-1466

**Drivers Records:** (608) 266-2325

website: [www.dot.state.wi.us/dmv](http://www.dot.state.wi.us/dmv)

Information about photo IDs; instructional permits; driver's license; record information; address changes; commercial license. Both numbers are automated and may take a while to get through to a live person.

**Immigration Services:**

**Catholic Multicultural Center:**

**1862 Beld St. Madison**

(608) 661-3512

website: [www.cmcmadison.org](http://www.cmcmadison.org)

Offers information regarding citizenship, for those preparing for naturalization to become U.S. citizens.

**Centro Hispano of Dane County:**

**810 W Badger Rd**

(608) 255-3018

website: <http://www.centrohispanomadison.org>

Provides bilingual assistance in family law, immigration law and other civil cases. Also offers information regarding citizenship, for those preparing for naturalization to become U.S. citizens.

**Community Immigration Law Clinic:**

(608) 257-4845

**944 E. Gorham St. (Presbyterian Church)**

The CILC's walk-in clinic is open the second and fourth Friday of the month from 2-5 p.m., and gives individuals the chance to receive a free consultation with a volunteer immigration lawyer. Services include: 1. Brief, confidential consultations on immigration issues 2. Case assessment by immigration lawyers 3. Answer questions about immigration forms. CILC does not represent people in their immigration cases. [www.cpcmaddison.org/clic](http://www.cpcmaddison.org/clic)

**Immigration and Naturalization Services:**

**1-800-870-3676**

**1-800-375-5283**

Call the first number to request forms and the second number for questions.

**Jewish Social Services:**

**6434 Enterprise Ln**

(608) 278-1808

website: <http://jssmadison.org>

Offers case management, advocacy, group programs, resettlement services and senior services. Open M-F 8am-5pm. Also offers information regarding citizenship, for those preparing for naturalization to become U.S. citizens.

**Latino Academy of Workforce Development**

**1917 Lake Point Dr.**

(608) 310-4573

website: [www.latinoacademywi.org](http://www.latinoacademywi.org)

Offers information regarding citizenship, for those preparing for naturalization to become U.S. citizens.



## **Legal Services & Law Enforcement:**

### **Advocacy and Benefits Counseling for Health (ABC):**

**(608) 261-6939**

**1-800-585-4222 (Ext. 229)**

Assistance with application/appeal process for some public benefit programs. Possible legal consultation and representation. Services include health benefits counseling, legal services for health care financing, health system research and advocacy and public information services. Children and families are eligible, especially ones with special health needs or problem accessing health care. Services offered on a sliding fee scale.

### **AIDS Resource Center of WI:**

**1-800-486-6276**

**(608) 252-6540**

Provides advocacy, information and referrals for individuals (with HIV/AIDS that meet income requirements) regarding housing, employment, public benefits, estate planning, health benefits, family, bankruptcy, civil rights, consumer, and confidentiality. First interviews are conducted to determine if eligible for services. If found eligible then legal assistance is available through their legal staff or they make a referral to reduced rate attorneys when available.

### **Case Mediation Program:**

**(608) 848-1477**

**website:** <https://www.dcba.net/programs/cmp>

Volunteer attorneys mediate civil and family financial issues filed in Dane or Columbia County Circuit Courts through voluntary or court ordered mediation. Cost is \$75.00 per party.

### **Centro Hispano of Dane County:**

**810 W Badger Rd**

**(608) 255-3018**

**website:** <http://www.centrohispanomadison.org>

Provides bilingual assistance in family law, immigration law and other civil cases. Also offers information regarding citizenship, for those preparing for naturalization to become U.S. citizens.

### **Coalition of Wisconsin Aging Groups:**

**(608) 224-0606**

**website:** <http://www.caescw.org>

Legal assistance with simple wills, real estate transactions (not involving the sale or purchase), powers of attorney, and guardianships. To be eligible you have to be a Dane County Resident aged 60 or older and you must meet Homestead Credit household annual income guidelines.

### **Community Justice, Inc.:**

**(608) 204-9642**

**website:** <http://www.communityjusticeinc.org>

Non-profit law firm dedicated to serving low-income and underrepresented individuals. They provide a broad range of legal services from advice and negotiation to full litigation on a variety of civil issues. These areas include landlord/tenant, disability, employment, family, environmental, public benefits, discrimination, consumer/credit and child welfare law. They also take criminal defense appointments from the State Public Defender. Sliding fee scale based on income. The process involves completing an intake over the phone, then during the attorneys' weekly meeting they look over all the intakes and decide which ones they will accept. Roughly a week later someone will contact you and let you know if they decided to take your case or not. To be eligible your income level has to be below 300% of the Federal Poverty Guideline.

### **Consumer Law Litigation Clinic:**

**(608) 263-6283**

**website:** <http://www.law.wisc.edu/fjr/eji/consumer/index.htm>

Representation in federal and state consumer protection lawsuits. Assistance in filling out forms. No fees are charged initially. If the client is awarded damages then attorney fees will be assessed.

### **Crime Victim Compensation Program:**

**(608) 264-9497**

**website:** [www.dlj.state.wi.us/cvs](http://www.dlj.state.wi.us/cvs)

Financial compensations for victims of crime.

Updated 07/2017

**Dane County Bar Association:**

**(608) 848-1950**

website: <http://www.dcba.net/resources>

Links to legal information on website.

**Dane County Court Commissioner's Office:**

**(608) 266-4166**

**Dane County Jail (General Information Line):**

**(608) 284-6100**

**Dane County Legal Resource Center:**

**(608) 266-6316**

website: <http://wsll.state.wi.us/branch/dclrc/>

Provides court approved forms for court and legal actions and informational booklets on civil court processes for a small fee. There are also self help resources for people who cannot afford an attorney. Staff will show you how to find legal information so you can find the answers to your questions. For more information visit

**Disability Rights Wisconsin:**

**1-800-928-8778**

**(608) 267-0214**

website: <http://disabilityrightswi.org>

Provides legal services to people with disabilities and disability related issues including abuse and neglect, patient rights, deinstitutionalization, long-term care, special education, voting rights, discrimination in employment and housing rights, barriers to accessibility, SSI managed care, Medicare Part D helpline, assistive technology, and access to services.

**Domestic Abuse Intervention Services:**

**(608) 251-1237**

website: [www.abuseintervention.org](http://www.abuseintervention.org)

Legal advocates provide support, information, advocacy, and court accompaniment to people who have experienced domestic abuse. Assistance with restraining orders, family, criminal, immigration, and other legal matters. Legal advocates are not attorneys and cannot give legal advice. If no one answers leave a detailed message, the best time you can be reached, and a safe number for an advocate to call you back.

**District Attorney's Office –Domestic Violence Program:**

**(608) 266-9003**

Contact if an abusive partner has been arrested. Domestic Violence Specialists provide information and support about the legal process.

**Fair Housing Center of Greater Madison:**

**(608) 257-0853**

website: <http://www.fairhousingwisconsin.com/ser04.htm>

Conducts intakes of fair housing complaints from the general public and provides investigative services for persons who believe they have been a victim of housing discrimination.

**Fair Wisconsin**

**203 S Paterson St.**

**608-441-0143**

<http://fairwisconsin.com/>

Fair Wisconsin Inc. works to build a fair, safe, and inclusive Wisconsin for all lesbian, gay, bisexual and transgender (LGBT) people by advancing, achieving, and protecting LGBT civil rights through lobbying, legislative advocacy, grassroots organizing, coalition building and electoral involvement.

**Family Court Clinic:**

**(608) 262-2301**

website: <http://www.law.wisc.edu/fjr/eji/familycourt>

Helps with organizing information, completing and reviewing forms, and offers workshops on family court related issues (temporary restraining orders). They do not provide legal advocacy or advice. They meet at the courthouse three days a week and at Villager Mall. Please call them for their hours as they change. Anyone who involved in family court litigations, who is not represented by an attorney can receive help from this project.

Updated 07/2017

**Family Law Education, Inc.:** (608) 257-7744  
Offers do-your-own divorce services.

**Lawyer Referral and Information Service:** 1-800-362-9082  
website: <http://www.wisbar.org/bar/lris>

Answers to basic legal questions; referrals to lawyers. Services are free unless the caller makes an appointment to speak with an attorney.

**Legal Action of WI:** (608) 256-3304  
website: [www.legalaction.org](http://www.legalaction.org)

Offers free legal assistance on civil cases to low-income individuals

**Legal Defense Project:** (608) 263-1699  
Free legal services for criminal misdemeanors; referrals from public defenders office.

**Legal Information Center:** (608) 265-2396  
website: <http://www.thelegalinformationcenter.com/>

UW Law students offer free legal information in areas such as landlord/tenant disputes; uncontested divorce; small claims; traffic city ordinance violations; and consumer issues. Students will not give legal advice. Hours vary. Please call and make an appointment.

**Neighborhood Law Project:** 2300 S Park St (608) 260-8221  
UW Law students provide free legal info and services for housing issues, workers rights, consumer issues, and economic issues.

**Outreach:** 2701 International Lane #101 (608) 255-8582  
website: <http://lgbtoutreach.org>

The center offers many programs for lesbian, gay, bisexual, and transgender people. These include identification referral, publications, a cybercenter, lending library, speaker's bureau, social and support groups, events, health programs, and fiscal sponsorship to six smaller nonprofit projects. Also offers advocacy, a Share the Care station, services in Rock County, and more!

**Probation and Parole:** (608) 240-5300  
website: [www.wi-doc.com](http://www.wi-doc.com)

Call to obtain information on probation and parole; to find out the name of someone's probation/parole officer. This is general line that can direct one to a more specific number.

**Public Defenders Office:** (608) 266-9150  
website: [www.spd.state.wi.us](http://www.spd.state.wi.us)

**Rape Crisis Center:** 2801 Coho St, Suite 301 (608) 251-5126  
**Línea de ayuda para los hablantes de español** (608) 258-2567  
website: [www.danecountyrc.org](http://www.danecountyrc.org)

Assistance and accompaniment with making a police report; investigative interviews; initial hearing; preliminary hearings; motions; trails; sentencing; revocation; etc. They are not attorneys. Anyone in Dane County that has been sexually assaulted is eligible for their services.

**Restorative Justice Project:** (608) 263-7905  
website: <http://www.law.wisc.edu/FJR/restorative>

Provides mediation between victims of crime and criminal offenders. Any victim of crime in which the offender is under Wisconsin supervision is eligible. Other victims may be eligible. For more information visit

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**Small Claims Court:**

**(608) 266-4311**

website: [www.codane.wi.us/clrkort/smclaim.htm](http://www.codane.wi.us/clrkort/smclaim.htm)

Money judgments; eviction proceedings; cannot exceed \$5000.00

**State Public Defender Program:**

**(608) 266-9150**

Legal services for indigent defendants involved in a criminal offense in Dane County. They also assist Juveniles in Dane County and people involved in mental commitment proceedings. Eligibility depends on income, assets, family size, essential expenses beyond ordinary living expenses, and the type of case.

**Tenant Resource Center:**

**(608) 257-0006**

website: <http://tenantresourcecenter.org>

Provides an attorney referral list and housing counseling; information; and referrals for Wisconsin landlords and tenants. No legal information provided.

**Unemployment Compensation Appeals Clinic:**

**(608) 246-4357**

website: <http://uclinic.rso.wisc.edu>

Help with pursuing unemployment compensation benefits. They only assist with claims involving Wisconsin Unemployment Law. Their hours vary.

**Wisconsin Circuit Court Access:**

website: <http://ccap.courts.state.wi.us>

## **Medical:**

**ABC for Health Inc.,:**

**(608) 261-6939**

Nonprofit law firm trying to get health care access for children & families, and for those with special needs or who are at risk.

**Access Community Health Center:**

**(608)443-5480**

website: <http://accesscommunityhealthcenters.org>

Health services on a sliding fee scale based on income. Down payment is required. Appointments are necessary and limited. Only a very small number of new patients are accepted each week. Multiple clinic locations

**AIDS/HIV Drug Reimbursement Program:**

**1-800-991-5532**

May pay insurance premiums for people with AIDS and or/provide pharmaceuticals for people with AIDS.

**American Cancer Society:**

**(608) 833-4555**

website: [www.cancer.org](http://www.cancer.org)

Support programs for patients and survivors, and prevention programs.

**American Community Medical Center: 1421 S Park St (608) 441-6888 or (608) 957-3000**

website: <http://acmedicalcenters.org>

Low cost medical care and in some cases free medical consultation

**American Diabetic Association:**

**1-800-342-2383**

website: [www.diabetes.org](http://www.diabetes.org)

Provides a list of companies that will provide insulin and related materials

**American Heart Association:**

**(608) 221-8866**

website: [www.americanheart.org](http://www.americanheart.org)

Have your physician call for a list of companies that offer free drugs for heart, blood vessel, and circulation problems.

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**Benevolent Specialist Program (BSP Free Clinic)**

**(608) 827-2308**

website: [www.dean.org](http://www.dean.org)

Patients are seen on a REFERRAL ONLY basis. To qualify, a person's household income must be at or below 185% of the federal poverty level. Offers care in a variety of medical specialties including: allergy, cardiology, dermatology, ENT, endocrinology, gastroenterology, general surgery, hematology/oncology, internal medicine, nephrology, neurology, gynecology, ophthalmology, optometry, orthopedic surgery, podiatry, psychiatry, rheumatology, social work, urology

**Dane County Human Services:**

**(608) 242-7400**

website: [www.access.wisconsin.gov](http://www.access.wisconsin.gov)

Call or visit website to see if you qualify for medical assistance programs like BadgerCare

**Free Hearing Screening:**

**(608) 252-5252**

Free over the phone hearing examination from Dean Medical Center.

**Health Insurance Risk Sharing Plan (HIRSP):**

**1-800-828-4777**

Health insurance for individuals who are high risk and have been denied health care coverage due to health issues.

**Independence First Mobility Store:**

**2554 Advance Rd**

**(608) 243-1785**

website: <http://ifmobility.mcservices.com>

Collects, cleans, and refurbishes used wheelchairs, bath equipment, hospital beds, and other durable medical equipment, and redistributes them at low cost to Wisconsin individuals in need.

**Managed Rx Program:**

**1-800-799-8765**

Certain prescriptions at no cost.

**Muscular Dystrophy Association:**

**(608) 222-3269**

website: [www.mdausa.org](http://www.mdausa.org)

Services provided for those who are diagnosed with muscular dystrophy

**Neighborhood Asthma Clinic:**

**(608) 446- 3344**

Free check-ups for children, teens and adults with asthma or breathing problems. Services are provided every Tues from 5PM-7PM. Must bring medications currently being used.

**New Eyes for the Needy:**

**1-973-376-4903**

website: <http://www.new-eyes.org>

Organization which provides free glasses, to individuals both in the USA and internationally. An applicant must meet eligibility requirements. Phone hours are M-R 8-3 & F 8-11.

**Our Lady of Hope Clinic:**

**6425 Odana Rd**

**(608) 819-8544**

website: [www.ourladyofhopeclinic.org](http://www.ourladyofhopeclinic.org)

Free health care, for individuals who show an eligibility denial letter from BadgerCare. Clinic is closed on Wed. Appointments can be made or walks in appts are available Mon, Tues, Thurs, Fri at 9AM and 1PM.

**Partnership for Prescription Assistance:**

**1-800-762-4636**

website: <https://www.myrxadvocate.com>

Certain drugs free through pharmaceutical companies

Updated 07/2017

**Planned Parenthood of Madison: 2222 S Park St (608) 261-9256**  
Annual exams; birth control; testing and treatment for sexually transmitted infections; pregnancy testing; counseling; sliding fee scale; free if under 18; MA accepted; confidential.

**Poison Center –Emergency Number: 1-800-222-1222**  
For information in the event that someone has ingested or come in contact with a poison.

**Prevent Blindness Wisconsin: (608) 825-1557**  
**website: [www.preventblindness.org](http://www.preventblindness.org)**  
Works to prevent blindness and preserve sight in Wisconsin through free adult and children’s vision screenings and educational programs on eye health and safety.

**Sexually Transmitted Infections Clinic: 2705 E Washington (608) 243-0411**  
Confidential, walk in, free or low cost testing at the Public Health Dept of Madison and Dane County. Free for all teens (18 and under). Free or low cost for adults who live in Dane County and who are uninsured or have BadgerCare. Hours: Mon 12-3PM, Wed. 3-6PM, and Fri. 9AM-12noon

**Share The Health 5801 Research Park Blvd (608) 729-6395**  
**website: [www.sharethehealthwi.org](http://www.sharethehealthwi.org)**  
Provides free gynecological care and consultative care for uninsured patients on a REFERRAL ONLY basis, without replicating already existing services. Patients are seen on the third Thursday evening of each month. Services include evaluation and treatment of: abnormal pap smears, abnormal vaginal bleeding, symptoms of menopause, and pelvic pain. The following procedures are also offered: colposcopy, LEEP, vulvar and vaginal biopsy, pelvic ultrasound, endometrial biopsy and Mirena IUD placement.

**University Health Services (UHS): (608) 265-5600**  
**Main Clinic: 333 East Campus Mall**  
**Lakeshore Clinic: Dejope Hall, 640 Elm Drive**

**website: [www.uhs.wisc.edu](http://www.uhs.wisc.edu)**  
University Health Services is open to any current degree-seeking or special UW-Madison student. Health professionals offer routine health care along with specialized care for specific health concerns. The majority of the costs are covered by tuition and fees. Some of their services include: medical treatment of injuries and illnesses, counseling for mental health issues, stress reduction, smoking cessation, etc., specialized care in Dermatology, Sports Medicine and Women’s Clinics, and confidential testing and treatment of HIV and STDs.  
**24-Hour Mental Health Crisis Services: (608) 265-5600 (option 9)**  
**After-Hours Nurse Line: (608) 265-5600 (option 1)**

**UW Nurse –Midwife Services: (608) 263-0150**  
Nurse –midwife services; family planning and other women’s health concerns. Accepts most insurance, Medicaid, and CHAMPUS.

**Well Woman Health Screening Program: English (608) 242-6385**  
**Espanol (608) 242-6235**  
For women 45 to 64 with income within program guideline limits, who do not have insurance or whose insurance does not cover routine check-ups and screenings; provides free health check ups for breast and cervical cancer, heart disease, high blood pressure, diabetes, osteoporosis, depression, and domestic abuse services.

## **Mental Health Services:**

**Advanced Psychological Innovations: 6418 Normandy (608) 274-1900**  
Individual treatment; children, family, marriage therapy. Accepts insurance.

**Canopy Center:** 1457 E Washington Ave (608) 241-4888  
website: <http://www.canopycenter.org>

The mission of Canopy Center is to prevent child abuse and neglect, strengthen families, and promote healing of those affected by abuse, through the provision of culturally competent and diverse professional, volunteer and peer services. Offers four distinct programs, Families United Network, Oasis, Parental Stress Line, and Family Sexual Abuse Treatment (FSAT)

**Catholic Charities of Madison:** 1810 S Park St (608) 826-8010  
website: <http://catholiccharitiesofmadison.org>

Offers family and individual counseling. Offers sliding fee scale on a case by case basis. It is not necessary to be Catholic to access their services, nor do they try to convert people.

**Center for Christian Counseling:** 5310 Wall St (608) 274-8294  
website: <http://christiancounselingmadison.com>

Offers Individual, marriage, and family counseling. Some groups for sexual, physical, and emotional abuse. Private insurance. Grants are available to those without insurance through a sliding fee scale.

**Children's Service Society of WI:** 1716 Fordem Ave (608) 221-3511  
website: <http://www.chw.org/childrens-and-the-community>

Offers individual and family counseling. Accepts private insurance. Offers sliding scale fee.

**Community Counseling Center of Madison:** 6629 Univ. Ave (608) 833-5880  
website: <http://www.communitycounselingmadison.org>

Offers individual, group, family, couples, playtherapy services. Accepts private insurance, Badgercare w/out an HMO, and offers a discount for people w/out insurance.

**Counseling Psychology Training Clinic** 1025 W Johnson (608) 265-8779  
website: <http://eptc.education.wisc.edu/eptc>

Provides counseling services for individuals, families, adolescents, and children. Services are provided on a sliding scale fee, based on income. Clinic is staff by faculty, doctoral, and masters students from the Dept of Counseling Psychology.

**Edgewood Family Center:** 8025 Excelsior Dr (608) 663-6154  
website: [www.edgewood.edu/Academics/Graduate/Marriage-and-Family-Therapy/The-Family-Center](http://www.edgewood.edu/Academics/Graduate/Marriage-and-Family-Therapy/The-Family-Center)

Individual, family and couple therapy. Some private insurances accepted. Badgercare accepted. Sliding fee scale available.

**Family Service of Madison:** 128 E Olin Ave (608) 252-1320  
website: [www.fsmad.org](http://www.fsmad.org)

Individual and family counseling; alternatives to aggression program; Steps to Success Program, Safe at Home and Families In Transition Program. Sliding fee scale, Badgercare w/out an HMO and some private insurances accepted.

**Family Therapy Center of Madison:** 700 Ray-O-Vac (608) 276-9191  
website: <http://ftcm.org>

Individual, couple, and family therapy. Accepts private insurance and some HMOs with referrals

**Harmionia:** 406 N Pinckney (608) 255-8838  
website: <http://www.harmonia-madison.com>

Offers psychotherapy services. Accepts private insurance, as well as some HMOs with referrals



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**Integral Psychology Center:** 1619 Monroe Street (608) 255-9330  
website: <http://integralpsychology.com>

Individual, couples and family counseling. Accepts insurance and has a sliding fee scale.

**Journey Mental Health Center:** 625 W Washington Ave (608) 280-2720  
**Crisis Line** (608) 280-2600

website: <http://www.journeymhc.org>

Wide range of services provided; including but not limited to outpatient mental health counseling for children and adults; Intervention and referral services; Accepts Badgercare. Offers sliding fee scale. Services offered in Spanish and Hmong. New clients arrive for intake at 8AM for first come first serve appt., on specific day, depending on insurance coverage

**Lutheran Social Services:** 6314 Odana Rd (608) 277-0610

website: [www.lsswis.org](http://www.lsswis.org)

Individual and family counseling services. It is not necessary to be Lutheran to access their services, nor do they try to convert people. Accepts BadgerCare, Insurance and has a sliding fee scale.

**Mental Health Resources:** 402 Gammon Pl (608) 833-9770

Offers individual, family, and couples therapy; some focus on abuse. Accepts private insurance, most HMO's, and Badgercare

**Mental Health Service:** (608) 256-0942

Offers individual and family therapy; experience with trauma. Accepts private insurance and GHC with referral

**Mental Health Solutions:** 7633 Ganser Way (608) 829-1800

website: <http://mhsolutions.com>

Providers individual, couples, and family counseling. Accepts insurance and self pay.

**National Alliance for Mentally Ill:** (608) 249-7188

website: <http://nami.org>

Emergency/Crisis line services.

**Prairie Counseling Services:** 1460 W Main Sun Prairie (608) 837-4814

website: <http://www.prairiecounseling.com>

Therapy for teens and adults. Individual, marital, and family counseling. They work with PTSD. Accepts Insurance, some HMO's, and has a sliding fee scale.

**Project RESPECT:** (608) 283-6435

Counseling, groups, and a place during the day for women who are or have been involved in prostitution. Free to adult women who are residents of Dane County.

**Psychiatric Services:** 2727 Marshall Court (608) 238-9354

website: <http://www.psychsvcs.com>

Evaluations; medicine management, individual, family, and couples counseling; AODA. Experience with trauma. Accepts MA, insurance, Dean, Unity, Physicians Plus, and has a sliding fee scale.

**Psychology Research and Training Clinic:** 1202 W Johnson (608) 262-5925

Therapy provided by advanced level graduate students. Open Mon-Thur. 9AM-5PM. Sliding fee scale.

**Rape Crisis Center:** 2801 Coho St, Suite 301 (608) 251-5126

website: <http://danecountyrcce.org>

Offers individual counseling; crisis intervention; support groups for incest and sexual assault survivors. No fee for services.

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**Regent Mental Health Group:**      **6515 Watts Rd**      **(608) 238-5826**  
website: <http://regentmentalhealth.com>

Offers individual, family and couples therapy. Accepts Physicians Plus, Blue Cross/Blue Shield, Dean, and has limited availability for BadgerCare

**SOAR Case Management Inc.:**      **(608) 287-0839**

Case management services for persons with mental illness. Call CRX at 223-3354 for a referral.

**The Rainbow Project:**      **831 E Washington**      **(608) 255-7356**

website: <http://therainbowproject.net>

Mental health services for young children and their families who have experienced domestic violence, physical abuse, neglect, and sexual abuse. Also serve adult survivors. Offer a sliding fee scale.

**Women's Psychotherapy Center of WI:**      **16 N Carroll**      **(608) 255-4747**

website: <http://wpcw.com>

Individual and couples counseling. Accepts private insurance.

**Yahara House:**      **(608) 280-4700**

Day treatment program and a clubhouse for people with severe mental illness.

## **Pets:**

**Alliance for Animals:**      **(608) 257-6333**

Helps pay for spay/neuter of pets and rescued strays for people who cannot afford it.

**Dane County Humane Society:**      **5132 Voges**      **(608) 838-0413**

website: <http://www.giveshelter.org>

Help with lost/found pets; spay/neuter assistance to low income individuals; low cost adoption of animals in shelter. Provides animal rescue, community education, and outreach programs such as pet-loss support group, animal-assisted therapy and visitation, and summer camp for children.

**Small Animal Advocates:**      **(608) 873-9851**

Helps pay for spay/neuter for pets of people with low income; they also hold drawings for free spay/neuter.

## **Substance Use:**

**Adolescent Intervention Program:**      **122 Olin Ave**      **(608) 262-1111**

**(UWHC-AADAIP)**

website: [www.uwhealth.org/mental-health-addiction](http://www.uwhealth.org/mental-health-addiction)

Comprehensive alcohol and drug evaluation program providing screening, assessments, intervention and referral services for youth and their families.

**AlcoholScreening.org**      website: [www.alcoholscreening.org](http://www.alcoholscreening.org)

A free service of Join Together, a project of The Partnership at DrugFree.org and Boston University School of Public Health. Answering these questions will take only a few minutes and will give you personalized results based on your age, gender and drinking pattern. This website will not share your answer or any information about you with anyone.

**Alcoholics Anonymous:**      **(608) 222-8989**

website: <http://aamadisonwi.org>

Peer lead groups for men and women supporting each other through the recovery of alcoholism. Visit website for a complete, up to date listing of all local meeting options

Updated 07/2017

**Al-Anon Helpline:**

**(608) 258-0314 or (608) 241-6644**

**website:** <http://www.area61afg.org>

Resource for families and friends of alcoholics. Groups for people affected by alcoholism of a family member or friend.

**ARC Center for Women and Children: 1409 Emil St**

**(608) 283-6426**

**website:** <http://arccommserv.com>

Outpatient alcohol and drug treatment program with on-site childcare for children birth to 5

**Centro Hispano:**

**810 Badger Road**

**(608) 255-3018**

**website:** <http://www.micentro.org>

A resource center and referral agency to link Hispanics with the proper services; provides drug and alcohol abuse prevention services.

**Connections Counseling**

**5005 University Ave**

**(608) 233-2100**

**website:** <https://connectionsounseling.com>

Provides outpatient AODA and mental health treatment for individuals and families seeking recovery. Services include individual assessments, court evaluations, individual therapy, group therapy, mental health services, family services, interventions and opiate program.

**Family Services Madison**

**128 E Olin Ave**

**(608) 252-1320**

**website:** <http://fsmad.org>

Provides outpatient substance abuse treatment for adolescents and adults; education and prevention services through PICADA; Alcohol and Drug Assessments, including state required WAID assessments for OWI (excluding Dane County); offers sliding fee scale

**Hope Haven/NorthBay Lodge:**

**3602 Memorial Dr**

**(608) 251-8881**

**website:** <http://hopehavenhelps.org>

Residential substance abuse treatment for adults over the age of 18, struggling with addiction

**Journey Mental Health Center:**

**625 W Washington Ave**

**(608) 280-2720**

**website:** <http://www.journeymhc.org>

Wide range of services provided; including but not limited to outpatient substance abuse treatment for children and adults, impaired driver treatment, alternative sanctions treatment, and drug treatment court; New clients arrive for intake at 8AM for first come first serve appt., on specific day, depending on insurance coverage

**Lutheran Social Services:**

**6314 Odana Rd**

**(608) 277-0610**

**website:** [www.lsswis.com](http://www.lsswis.com)

Outpatient substance abuse treatment. Offers a sliding fee scale. It is not necessary to be Lutheran to access their services.

**Madison Health Services:**

**3113 E Washington Ave**

**(608) 242-0220**

**website:** <http://www.themadisonclinic.com>

Methadone Clinic: Monday, Tuesday, Thursday, Friday from 5am-12pm, Wednesday from 5am-10:30am, Saturday from 6am-9am.

**Marijuana Anonymous:**

**website:** <https://www.marijuana-anonymous.org>

Online support and education to recover from marijuana addiction.

**Mayo Clinic Self-Test:**

**website:** [www.mayoclinic.com/health/drug-addiction/DS00183/DSECTION=tests-and-diagnosis](http://www.mayoclinic.com/health/drug-addiction/DS00183/DSECTION=tests-and-diagnosis)

Updated 07/2017

**Narcotics Anonymous:** (608) 258-1747

websites: [www.wisconsinna.org](http://www.wisconsinna.org) and <http://badgerlandna.org>

Information with daily meeting schedules for recovering addicts.

**Northstar Counseling Center:** 700 Ray-O-Vac (608) 270-1960

website: <http://northstarmentalhealth.com>

Adolescent programs for truancy, delinquency, AODA, and family issues. Adult individual and couples counseling. Accepts MA, insurance, and has a sliding fee scale.

**Parenting Addiction Network** website: [http://safercommunity.net/parent\\_addiction\\_network.php](http://safercommunity.net/parent_addiction_network.php)

This site is for parents, families, and friends who have a loved one affected by drug addiction. This site will help you find answers to the many questions that surround addiction, treatment, insurance, legal issues, recovery, and getting support for your loved one and yourself.

**Porchlight, Inc Sober Living Program:** 306 N Brooks St (608) 257-2534

website: [www.porchlightinc.org](http://www.porchlightinc.org)

Transitional single room occupancy and one-bedroom units for men and women in recovery from alcohol and drug abuse (minimum one month to one year sobriety required). Case management services are provided and may include money management, personal health, relapse prevention, parenting, assistance with permanent housing and employment counseling. Must complete application and then call to “activate” application approximately 5 days after you submit it. Call every 3-4 weeks to “check in” and keep your application activated

**Rebos Chris Farley House:** 810 W Olin Ave (608) 255-5922

website: <http://hopehavenhelps.org/RESIDENTIALFACILITIES>

A combined residential treatment and transitional housing facility, where clients learn to live without their addiction and prepare for their sober life. Offer case management, job and permanent housing search assistance and community support. Usual length of stay is 2-3 months; weekly direct service and counseling based on needs. Cost is \$100 / day, which includes room, meals, and treatment (12 hours of counseling per week)

**Recovery Foundation** website: [www.recoveryfoundation.net](http://www.recoveryfoundation.net)

A non-profit organization that supports recovery from substance use disorders through financial assistance, public outreach and education and advocacy for research and evidenced based treatment and recovery services.

**SMART Recovery of Madison:** (608) 520-0458

e-mail: [info@madisonSMARTrecovery.org](mailto:info@madisonSMARTrecovery.org)

website: [www.madisonSMARTrecovery.org](http://www.madisonSMARTrecovery.org)

A science-based addiction recovery support group – where participants learn self-empowering techniques to aid their recovery through face to face and online, mutual help meetings and other services

**Tellurian:** (608) 223-3311

website: <http://tellurian.org>

Programs include: medically monitored detoxification services, residential AODA treatment services, and outpatient AODA treatment services; Programs focused on working with homeless individuals with mental illness or chemical dependency concerns; Services offered at multiple locations

**UW Behavioral Health and Recovery:** 1102 S Park St (608) 278-8270

Comprehensive treatment program that goes from assessment through follow-up services and after treatment services for the entire family. Self-pay and insurance accepted; MA is only accepted if associated with insurance.

## **Transportation:**

**Coach USA/Van Galder Bus:**

1-800-747-0994

website: [www.vangalderbus.com](http://www.vangalderbus.com)

Updated 07/2017

**Badger Cab:** (608) 256-5566  
Share ride taxi service.

**Dane County Human Services:** (608)242-7527  
First number is for transient aide services.

**Hospitality House:** (608) 255-4401  
Bus tickets; limited assistance for car repairs.

**MTM, Inc** 1-866-907-1493  
website: [www.mtm-inc.net/wisconsin](http://www.mtm-inc.net/wisconsin)

Non emergency medical transportation for BadgerCare members. Hours are Mon-Fri 7PM-6PM. All rides, except hospital discharges and urgent trips, must be scheduled two business days in advance. If ride is more than 15 minutes late, call 1-866-907-1494 to see when ride will arrive. Also call this number if you do not set up a pick up time and your ride will arrive within the hour

**Madison Metro Bus Info Line:** (608) 266-4466  
website: [www.metrobus.com](http://www.metrobus.com)  
Call or visit website trip planner to find out which bus to take to get to a destination.

**Madison Taxi:** (608) 255-8294

**Paratransit:** (608) 266-4466  
website: <http://www.cityofmadison.com/metro/paratransit>

Specialized transportation for elderly and disabled individuals. Application must be completed. Applications can be filled out on line or one can be mailed. An in person 30 minute assessment will be scheduled. Determinations are made within 21 days of receiving a completed application and assessment. Rides must be scheduled no later than 4:30 pm for the next day service. Rides can be scheduled up to 7 days in advance. Same day rides cannot be scheduled. Be ready at least 5 minutes before your scheduled pick up time. There is a 20 minute window before a ride is considered late. Call metro after 20 minutes window to report a late ride. Ride cancelation line: (608) 267-1107. Each paratransit ride fare is \$3.25 cash or 1 green paratransit ticket. Tickets are available in packages of 6 for \$19.50. Have exact fare ready. Drivers do not carry change.

**Rideshare.:** (608) 266-7433  
Assistance in forming van/carpools to work; information on other transportation in Southern Wisconsin.

**Union Cab:** (608) 242-2000

**YW Transit Program:** (608) 316-6888  
The YW Transit Program is a community-based alternative transportation service. They offer safe night-time rides for potential victims of sexual assault and for workers who are without transportation after night shifts. In the day time they provide community assistance rides for individuals with no viable transportation options due to isolation by poverty, age, disability, or language barriers. Night rides are from 8pm to 2am. Please call before 7pm on the night you need a ride. If no one answers leave a message and someone will get back to you. Rides are based on a first call first served basis with crisis calls being prioritized. If you receive medical assistance and need a day time ride to an appointment call them at least one day in advance. If you need some other kind of day time ride call and they will see if they can help.

## **Utilities & Weatherization:**

### **Alliant Energy:**

**1-800-862-6222**

**website:** [www.alliantenergies.com](http://www.alliantenergies.com)

Assistance programs for clients on an individual basis; provides weatherization assistance for low income households.

### **Community Action Coalition:**

**(608)246-4730 x221**

Assistance with utility expenses.

### **DIGS Program:**

**(608) 252-8522**

Assistance with utility expenses.

### **Energy Services, Inc.:**

**(608) 267-8601**

**website:** <http://www.esiwi.com>

Fuel assistance grants; emergency fuel deliveries; negotiate settlements with energy companies; provides weatherization information; furnace replacement assistance; must meet certain guidelines. For more information visit

### **Madison Gas & Electric:**

**(608) 252-7222**

**website:** [www.mge.com](http://www.mge.com)

Budget planning assistance for customers who are having difficulty paying the utility bills; weatherization assistance for low income households.

### **Project Home:**

**(608) 246-3737**

**website:** [www.projecthomewi.org](http://www.projecthomewi.org)

Low cost home repair/weatherization for homeowners with low or moderate incomes.

### **Public Service Commission:**

**(608) 266-2001**

**website:** [www.psc.wi.gov](http://www.psc.wi.gov)

Advocates for clients with telephone, gas, electric or water problems; must have tried to solve problem through the provider first.

### **TDS Metrocom:**

**(608) 661-0015**

**website:** [www.tdsmetro.com](http://www.tdsmetro.com)

Telephone service for Madison, Middleton, and Fitchburg. Habla Espanol. For more information visit

### **TDS Telecom:**

**(608) 831-1000**

**website:** [www.tds.net](http://www.tds.net)

Telephone service for Black Earth, Mount Vernon, Verona, west Madison, Waunakee, Dane, Lifeline.

### **We Energies:**

**1-800-242-9137**

**website:** [www.we-energies.com](http://www.we-energies.com)

Provides weatherization assistance for low-income households.

### **WI Home Energy Assistance:**

**1-866-432-8947**

**website:** <http://homeenergyplus.wi.gov>

## **Veterans Services:**

### **Dane County Veteran's Service:**

**(608) 266-4158**

**website:** [www.co.dane.wi.us/veterans/vsohome.htm](http://www.co.dane.wi.us/veterans/vsohome.htm)

Assists veterans and their families in obtaining state and federal benefits; provides advocacy services for veterans.

### **Dental Clinic at V.A.:**

**(608) 280-7035**

Veterans may be eligible for dental benefits or have access to emergency dental care. Call to see if you qualify.

### **US Veteran Affairs:**

**1-800-827-1000**

**website:** [www.va.gov](http://www.va.gov)

### **VA Homeless Program (Porchlight) 306 N. Brooks St.**

**(608) 280-2095**

Transitional housing and HUD-VASH Permanent Supportive Housing

### **William S. Middleton VA Hospital and Clinics:**

**(608) 256-1901**

**website:** <http://www.madison.va.gov>

### **WI Dept of Veterans Affairs:**

**(608) 266-1311**

**website:** [www.dva.state.wi.us](http://www.dva.state.wi.us)

Provides grants and loans; assist veterans in obtaining documentation regarding their military service for the purposes of the WI Tax Credit, UW System Tuition Assistance Program and for employment; rehabilitation services; runs the veterans cemetery and the Wisconsin Veterans Museum in Madison.



**United Way of Dane County**

# **CALL 2-1-1**

**Get help for you, your family and your loved ones**

- **Hundreds of community resources are only three digits away**
- **Free, confidential, 24 hours a day**
- **Call 2-1-1 or visit: [unitedwaydanecounty.org/2-1-1](http://unitedwaydanecounty.org/2-1-1)**

**a little help can go a long way ...**

- **Mortgage, rent and utility assistance**
- **Employment assistance, job networking clubs, career re-training, resume help**
- **Support groups for parenting issues, divorce and personal tragedies**
- **Training and respite for families taking care of adult loved ones and people with disabilities**
- **Transportation to medical appointments**
- **After-school tutoring programs and recreation for children**
- **Financial help for hard times**